



Introduce
yourself in the
chat! Which
institution are
you representing?

Message 101 for Counselors

Get to know the platform structure and start texting today!

Kelsey Seale



Message 101 for Counselors

Your data opens up the platform to create customized segments!

Kelsey Seale

Post-Webinar Survey

- 2 minutes!
- We love knowing what you like or would like improved!
- Really helps me (Kelsey) out when presenting to my boss 😊
- I'll provide a link at the end or you will get an email tomorrow!!!

* 3. Overall, were you satisfied with your training?

☐ Yes

☐ No

* 4. On the following scale, how **helpful** and **informative** was the training webinar?

1 - Not Helpful

2

3 - Neutral

4

5 - Helpful

☐

☐

☐

☐

☐

Additional comments to reflect your score.

5. Additional feedback? We value your feedback and use it to improve the quality of our training webinars over time.

6. Don't see a session that sparks your interest? Leave us a comment with a topic that we can build a session around in the future!

Agenda

1. Intro to Message
 2. Platform Tour
 3. Personal Settings
 4. Messaging
 5. Programs Tab
 6. Knowledge Base & Support
 7. Q&A
- 

What is *Message*?

Modern Campus Message

[Messages](#)
[Contacts](#)
[Programs](#)
[Analytics](#)

[Implementation Alumni](#)

SEARCH

[advanced search](#)

FOLDERS

All (52)
 Action Needed (18)
 No Action Needed (34)
 Sent

FLAG TYPE

☒ All
 ☐ Flagged Only
 ☐ Unflagged Only

PROGRAMS

☒ Alumni Relations

☒ Annual Giving

[ALL](#) | [NONE](#)

Inbox

Exports

New Message

☐

Sort by Newest

☐	Felix Saunders ALUMNI RELATIONS (2008) No	9/16/20
☐	Lawrence Dixon ALUMNI RELATIONS (2011) no thank you	9/16/20
☐	Kellie Douglas ALUMNI RELATIONS (2008) sure thing	9/16/20
☐	Carrie Watts ALUMNI RELATIONS (2010) so exciting!	9/16/20
☐	Shawn Gibbs ALUMNI RELATIONS (2008) no	9/16/20

FS

[Felix Saunders](#)
 Alumni Relations (2008)

No problem at all. Hope you can attend a game this season. Go Silkie!

Alumni Relations · 9/16/20 | 07:35 PM

Hey Felix, can we count on you to make a donation today on Giving Tuesday?

Alia Degen · 11/18/20 | 03:15 PM

Hi Felix,

Are you interested in attending an upcoming Alumni Social? There will be ice cream! 🍦

Jacob Bebar · 8/02/23 | 06:15 PM

Hi Alumni.

Kelsey Seale · 8/31/23 | 04:00 PM

Communication is Key

- More than one way to Message!
 - One to one messages
 - Sending out group blasts
 - Automated message campaigns
- Blending Model
 - All of these can be used at once
 - To your contact, it's one continuous conversation!



Blending Messaging in Practice

Scheduled Automated Message:

to unregistered students

Hi [FIRST NAME], it's [ADVISOR]. Do you need help registering for spring classes?

Hi [NAME], just wanted to check in again. Did you need help registering for spring classes?



Nope.

Great! Let us know if you think of any questions.



Actually, what is the deadline to register for classes?

The deadline to register for spring classes is January 10.

Virtual Advisor:

automated reply for FAQs

Automated Nudge:

sent to unresponsive students

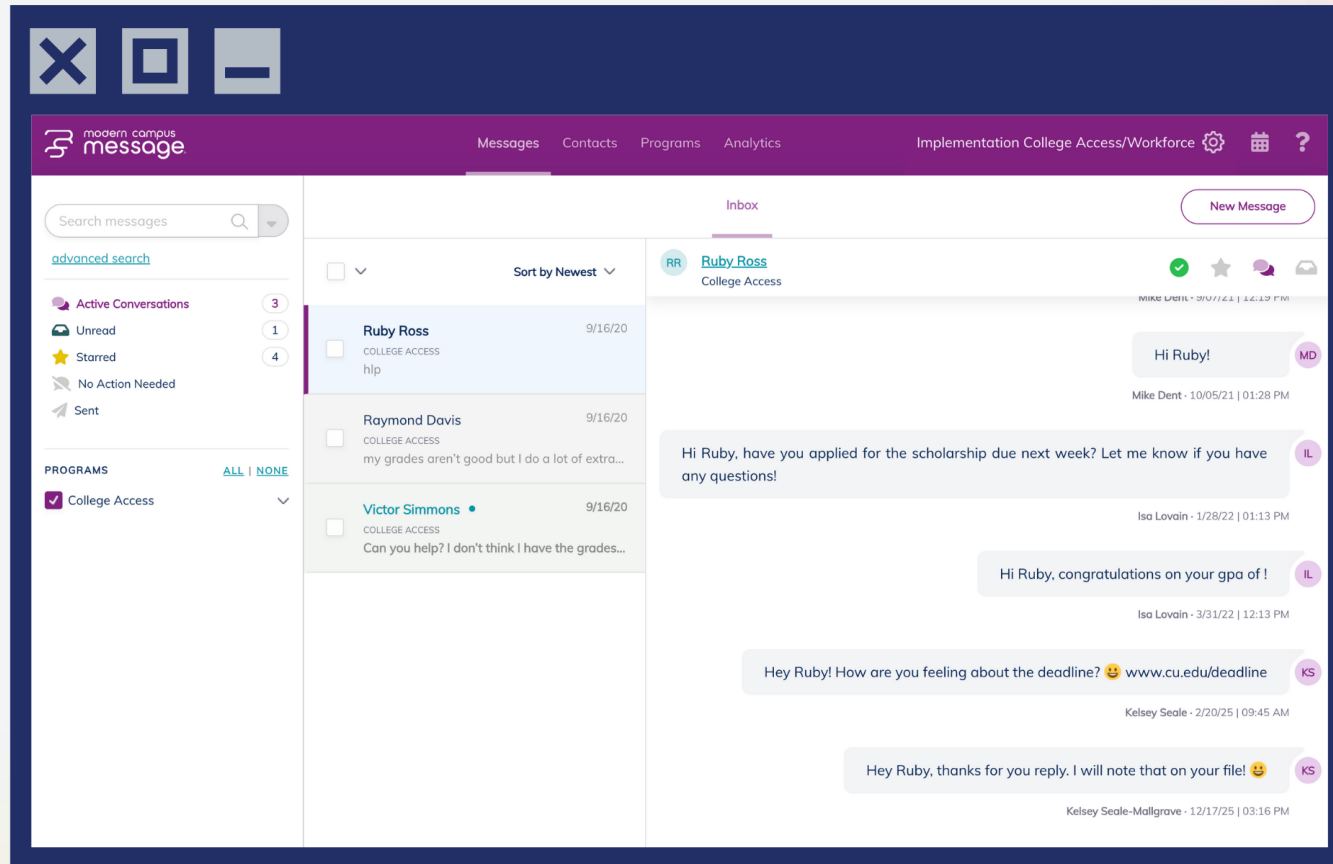
Automated Response:

to unregistered students

-  Event Triggered Messaging
-  Virtual Advisor

Web App

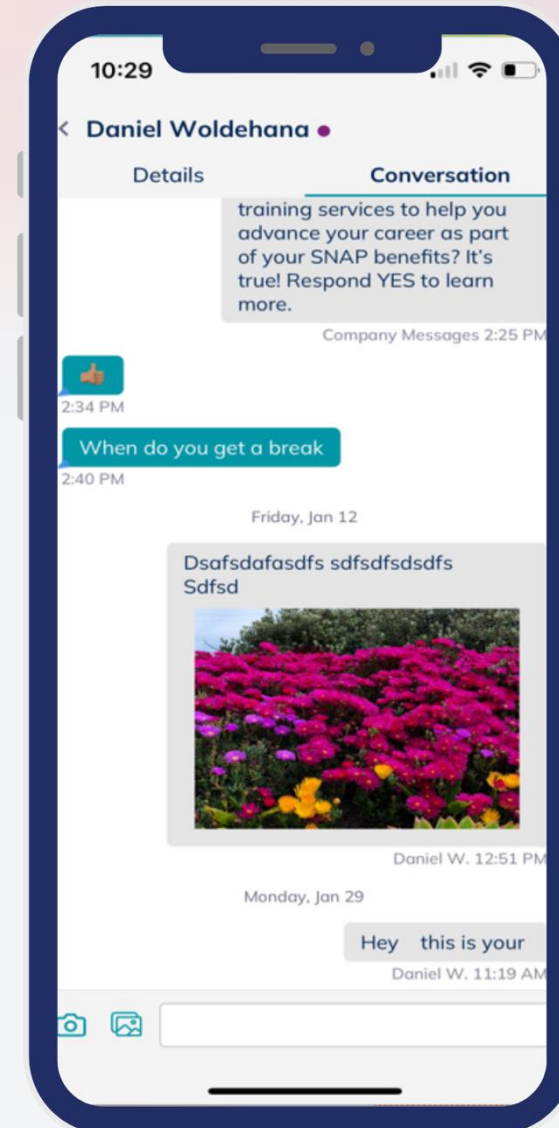
Either <https://app.signalvine.com/> or your custom url



Mobile App

Search "Modern Campus Message"

modern campus



Your Role in Message

Account Admin

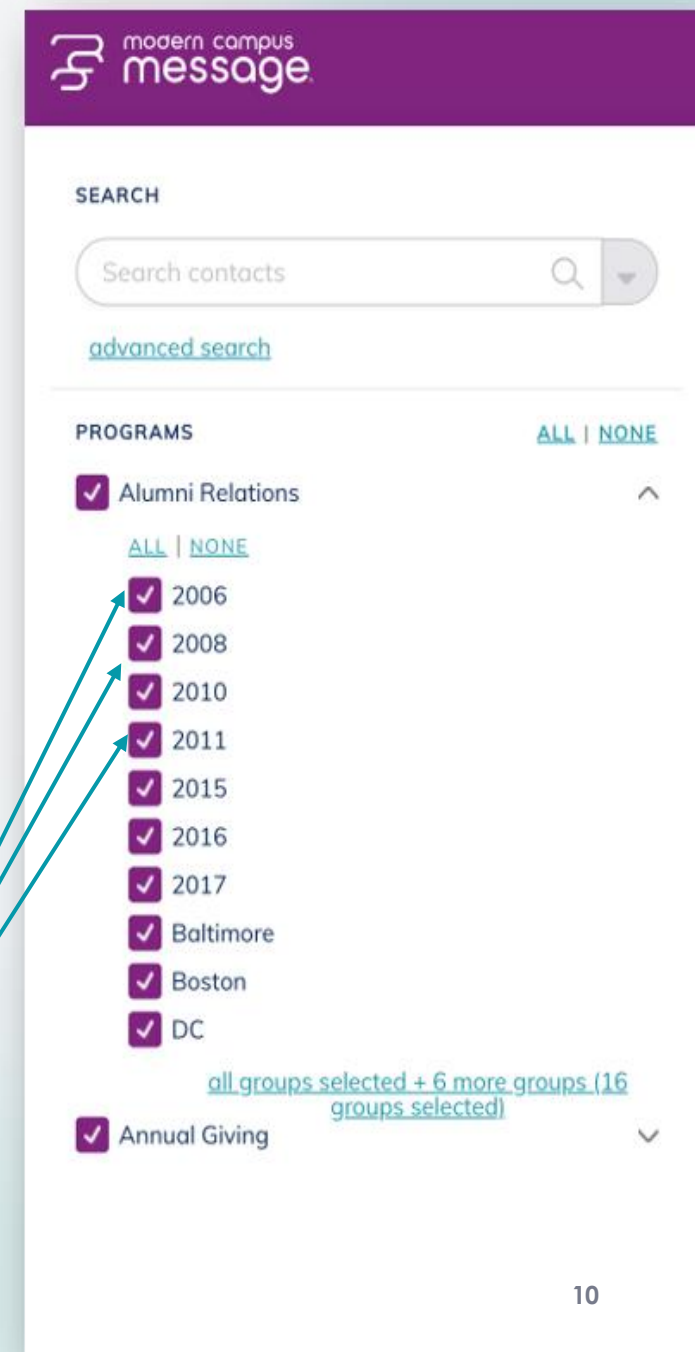
- All student access
- Invite users
- Update settings
- Import data

Program Admin

- All assigned program access
- Invite users to their program
- Update settings of their program
- Import data to their program

Counselor

- Access to the students on YOUR caseload



Counselors CAN

Counselors CANNOT

View and message YOUR caseload

View and message all program contacts

Update personal settings

Update program-wide settings

Send messages to custom segments of your contact group

Upload contacts in bulk

Send links, emojis

Export Contacts into a spreadsheet

View analytics

Send individual and group messages

View personal message calendar

Program By Program Basis

Send images

Update contact data

Add a single contact

Delect program messages

Activate contacts

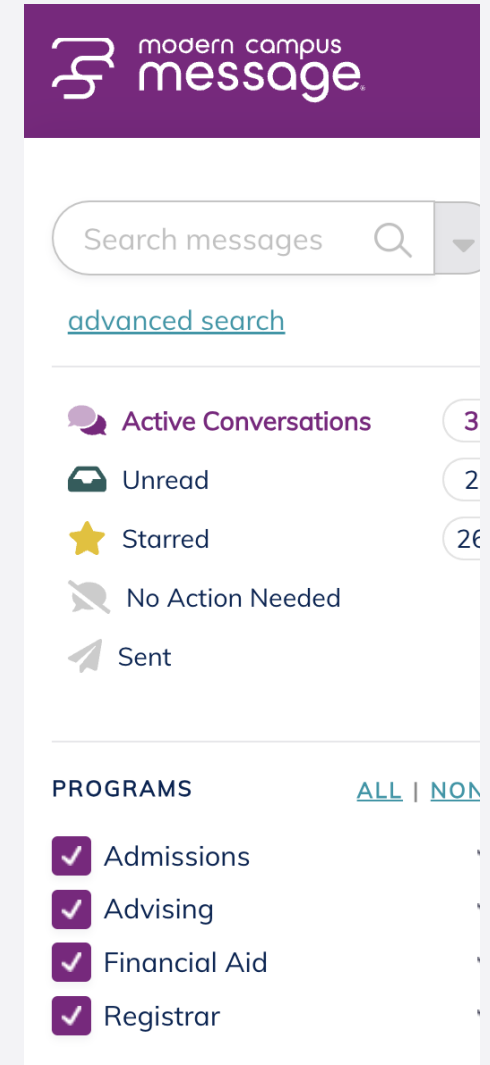
Platform Tour

Quick look at messages, contacts, programs, and analytics

14

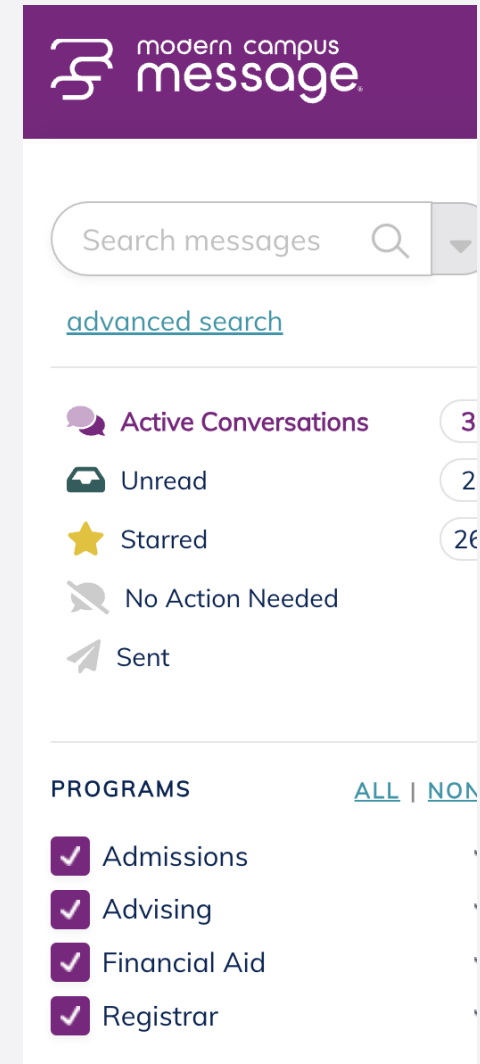
Message Type Filters

- **Active Conversations:** There's been no automated response.
- **Unread:** Active and not yet read.
- **Starred:** Star a conversation to draw further attention.
- **No Action Needed:** Automation has responded on your behalf.
- **Sent:** All previously sent messages.



Inbox management

- Focus on **Active Conversations**
 - Messages that (likely) require your attention
- Be proactive with your inbox management!



Message Actions / Organization

Inbox

Exports

New Message

✓

1 selected

Actions

✓

CG

Celia Gardner

Registrar

Celia Gardner • 2/03/21 | 04:34 PM

✓

AM

Am...

REGIS...

nah

Keor

REGIS...

wher

Mark as read

Mark as unread

Mark as "No Action Needed"

Mark as "Active"

Starred

Not Starred

CG

Celia Gardner

Registrar

Celia Gardner • 2/03/21 | 04:34 PM

✓

★

💬

📁

Celia, it's almost time to register for the Spring semester! Check your student portal to see your time slot and registration steps. Do you have any registration questions?

Registrar • 2/10/21 | 11:24 AM

Hi Celia, I just wanted to check in and see how your semester is going so far!

Curtler Reynolds • 2/10/21 | 03:28 PM

Contacts Tab

modern campus

message

Messages

Contacts

Programs

Analytics

Implementation College Access/Workforce

SEARCH

Search contacts

[advanced search](#)

PROGRAMS

ALL

NONE

✓

College Access

More Actions

New Message

Contacts (101)

Actions

<

>

	ACTIVE	LAST NAME	FIRST NAME	LAST OUTBOUND	LAST INBOUND
		Adams	Adam	Apr 18, 2022, 3:20:53 PM	never
		Alexander	Arthur	Nov 9, 2023, 3:37:28 PM	never
		Allen-Smith	Jeffrey	Nov 28, 2025, 3:42:11 PM	never
		Anderson	Bonnie	Nov 9, 2023, 3:37:25 PM	Sep 16, 2020, 12:32:37 PM
		Bailey	Mildred	Nov 28, 2025, 3:42:16 PM	Sep 16, 2020, 12:32:38 PM
		Baker	Judith	Nov 28, 2025, 3:42:09 PM	Sep 16, 2020, 12:32:38 PM
		Barnes	Rebecca	Feb 20, 2025, 9:45:18 AM	never
		Bell	Martin	Feb 20, 2025, 9:45:17 AM	never
		Bennett	Paul	Nov 20, 2025, 9:28:13 AM	Sep 16, 2020, 12:32:38 PM
		Brooks	Kelly	Nov 28, 2025, 3:42:13 PM	never

Programs Tab

Messages Contacts **Programs** Analytics Implementation College Access/Workforce

PROGRAMS

☒ College Access

Message Calendar Add Single Contact Export Contacts Autoresponder Phone Numbers

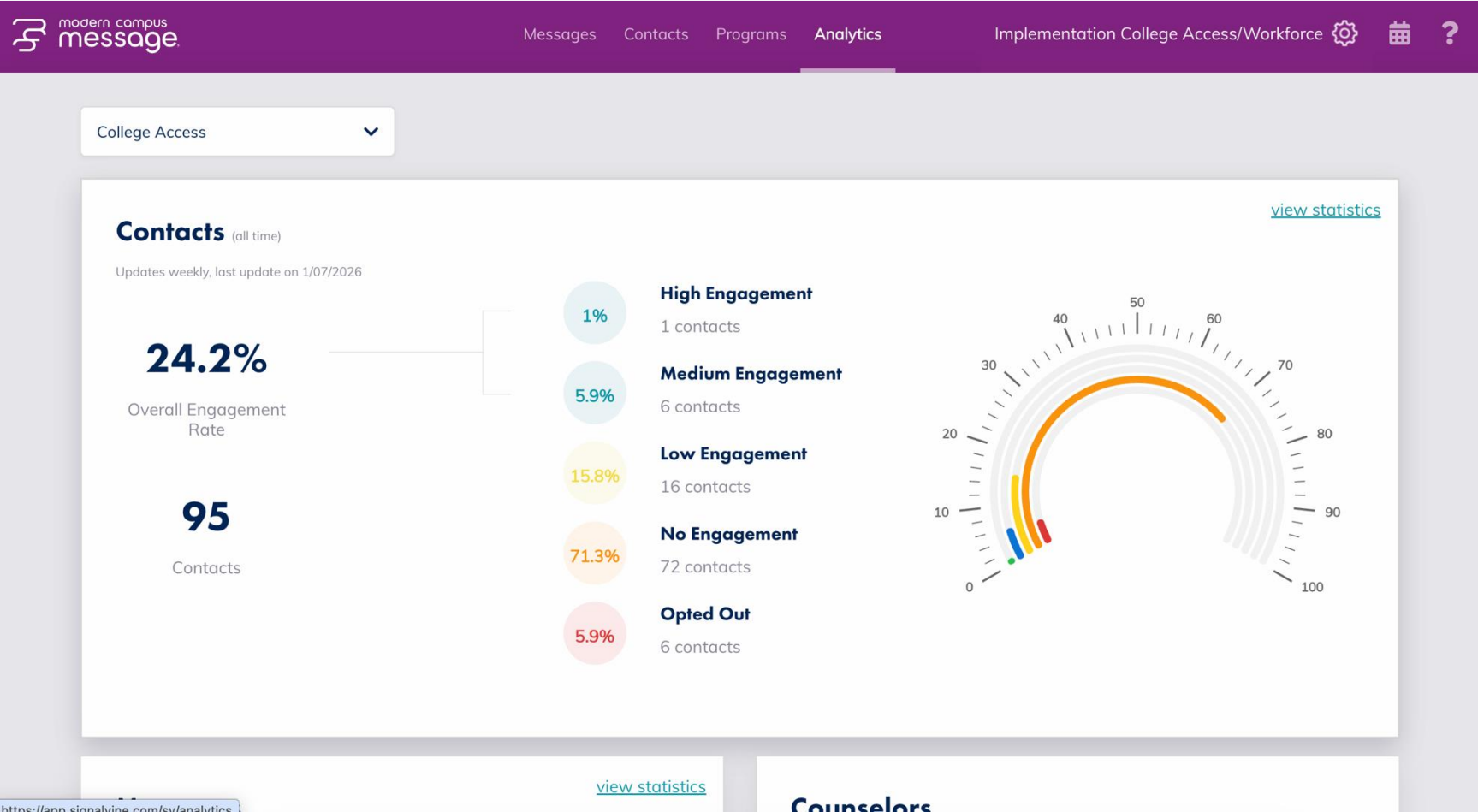
List

Calendar

< **January 2026** >

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	
4	5	6	7	8	9	
11	12	13	14	15	16	

Analytics Tab



Personal Settings

Inbox preferences and notification settings

Locate Your Personal Settings

The screenshot displays the Modern Campus Message web application. The top navigation bar is purple and contains the 'modern campus message' logo, tabs for 'Messages', 'Contacts', 'Programs', 'Analytics', and 'Implementation HE', and icons for a settings gear, a calendar, and a help question mark. A pink arrow points to the settings gear icon. Below the navigation bar, the main content area is divided into a left sidebar and a central inbox. The sidebar includes a 'SEARCH' section with a search bar and a link to 'advanced search', a 'FOLDERS' section with links to 'All (111)', 'Action Needed (10)', 'No Action Needed (101)', and 'Sent', and a 'FLAG TYPE' section. The central inbox shows a list of messages. The first message is from Glenn Stephens, dated 10/15/21, with the subject 'REGISTRAR' and body 'blah blah'. The second message is from Rudy Bishop, dated 2/10/21, with the subject 'REGISTRAR' and body 'I'm at work right now.'. The third message is from Kelly Hopkins, dated 2/10/21. A dropdown menu is open over the settings gear icon, showing the user's name 'Kelsey Seale' and email 'kseale+1@moderncampus.com'. Below this, the menu is titled 'ACCOUNTS' and lists 'Implementation HE'. Underneath, there are links for 'Settings', 'Terms of Service', 'Privacy Policy', and 'Logout'. A pink arrow points to the 'Settings' link. A dashed line with an arrow points from the 'Settings' link to the bottom right corner of the interface.

modern campus
message

Messages Contacts Programs Analytics Implementation HE

SEARCH

Search mes

[advanced search](#)

FOLDERS

All (111)

Action Needed (10)

No Action Needed (101)

Sent

FLAG TYPE

Inbox Exports

Sort by Newest

Glenn Stephens 10/15/21

REGISTRAR

blah blah

Rudy Bishop 2/10/21

REGISTRAR

I'm at work right now.

Kelly Hopkins • 2/10/21

Kelsey Seale
kseale+1@moderncampus.com

ACCOUNTS

Implementation HE

Settings

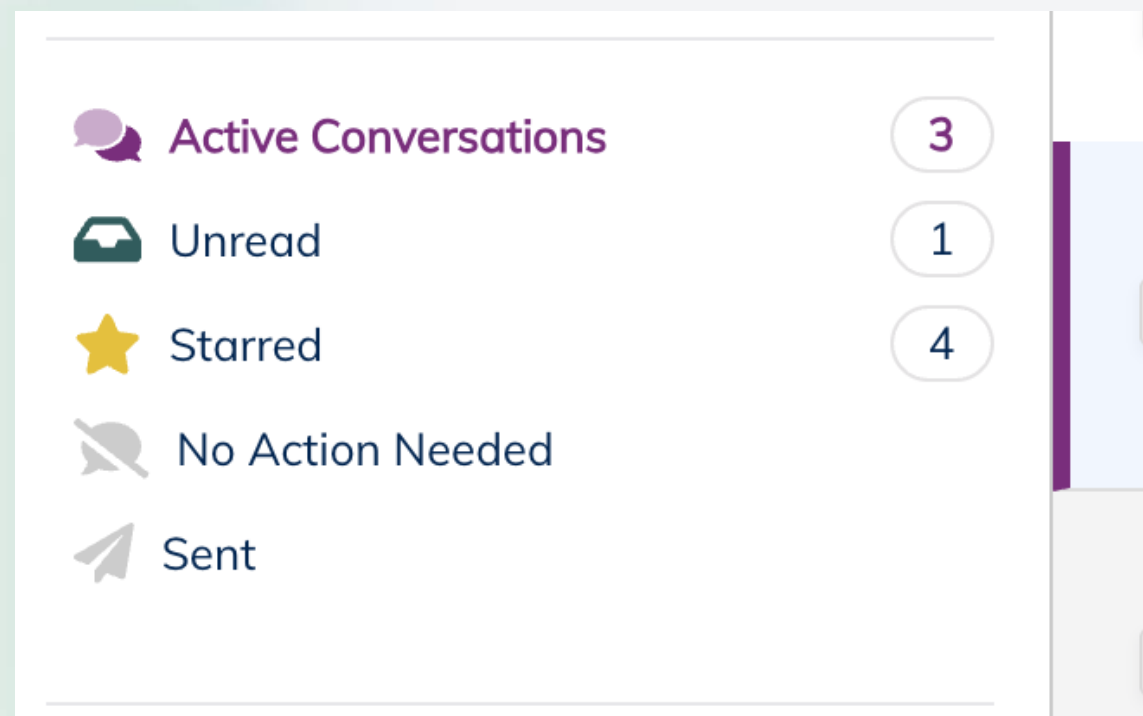
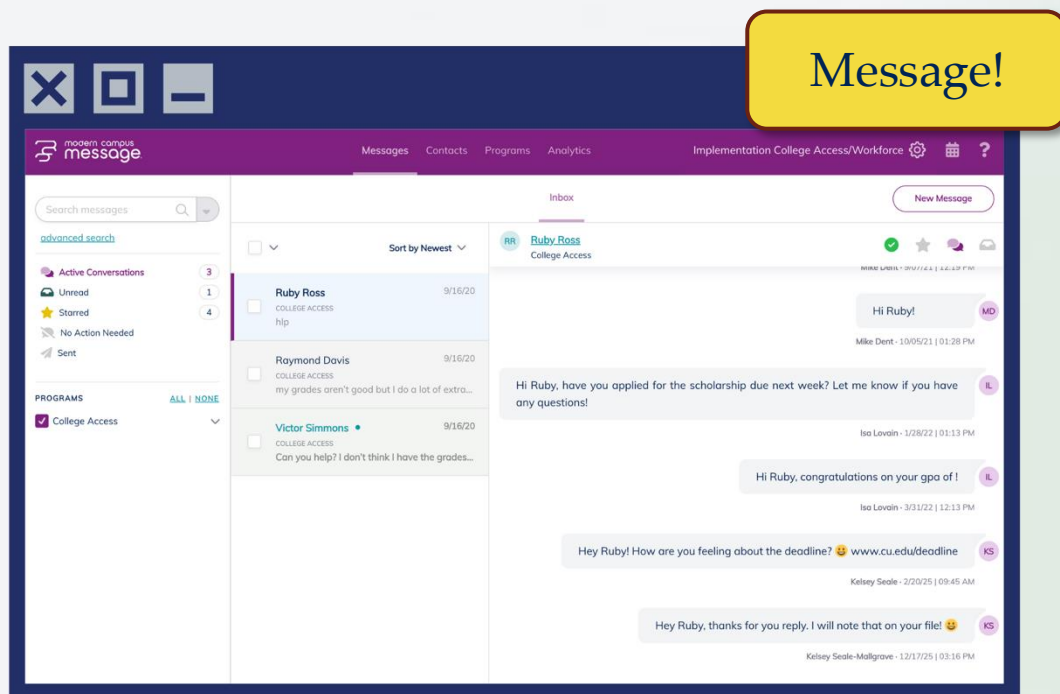
Terms of Service

Privacy Policy

Logout

Personal Settings Highlight

- Enable Desktop Notifications
 - Increase message response rate
 - Stay on top of messages while working in other windows.
- Automatically mark conversations as "No Action Needed" when I respond.
 - Keeps inbox clear
 - Simplifies work flow



Notification Options

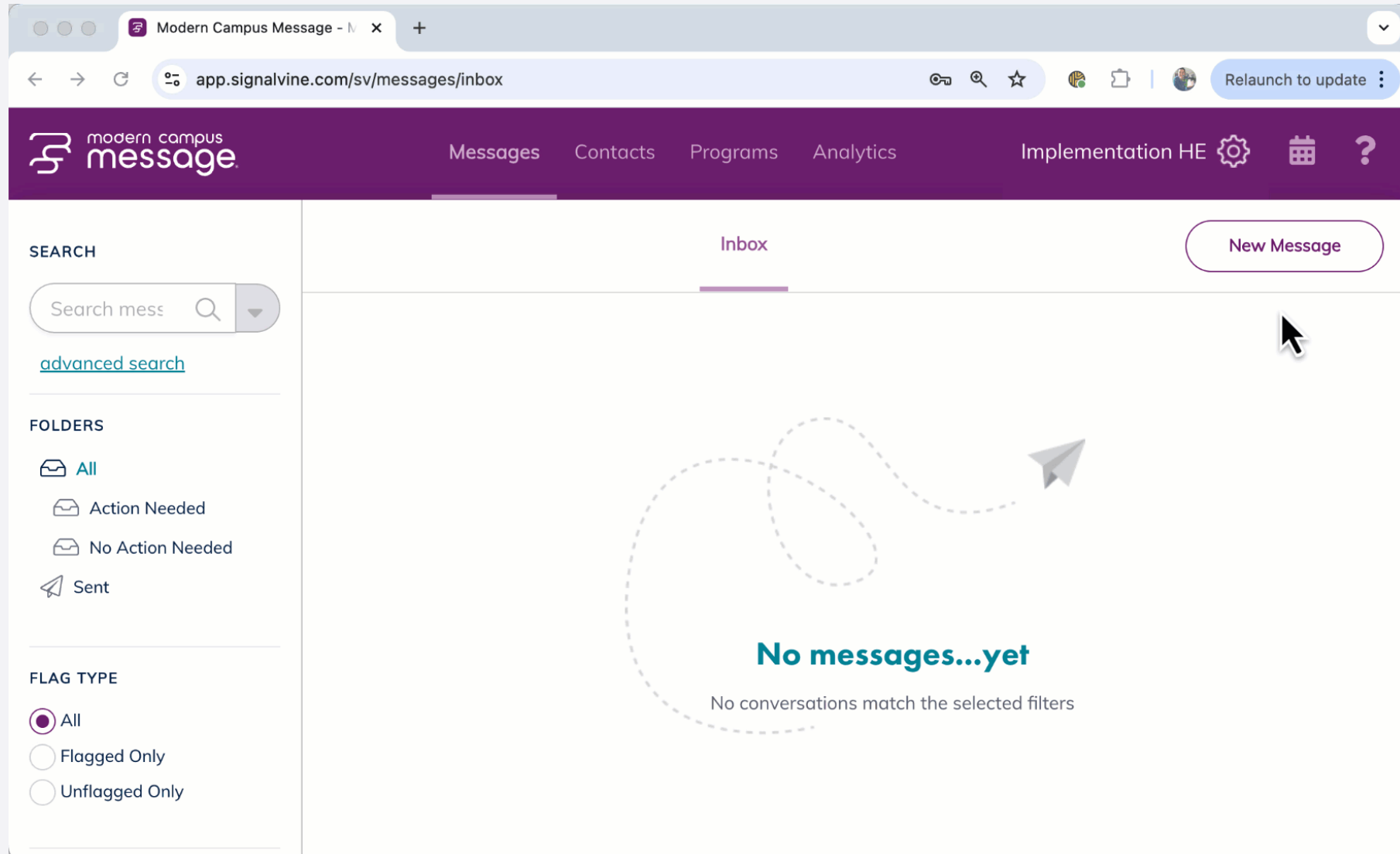
1. Desktop

1. Real time notification of each new text received through Message
2. Pop-up visible regardless of the tab you are currently using
3. **Recommended form of notification for quick response**

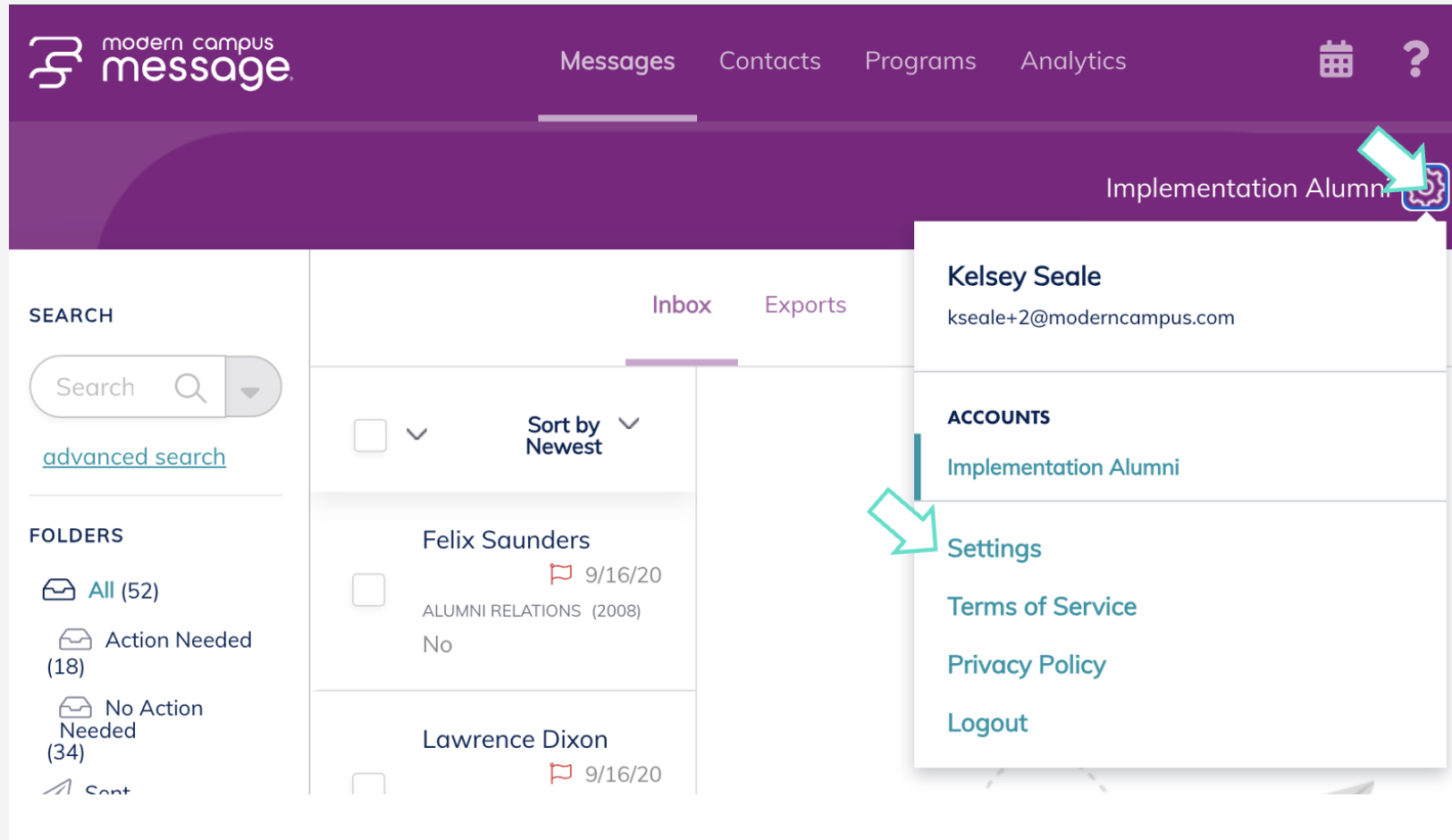
2. Email / Text Message:

1. Once a day summary of ALL texts, new and historical, received through Message
2. Choose the notification time and change your preference at any time

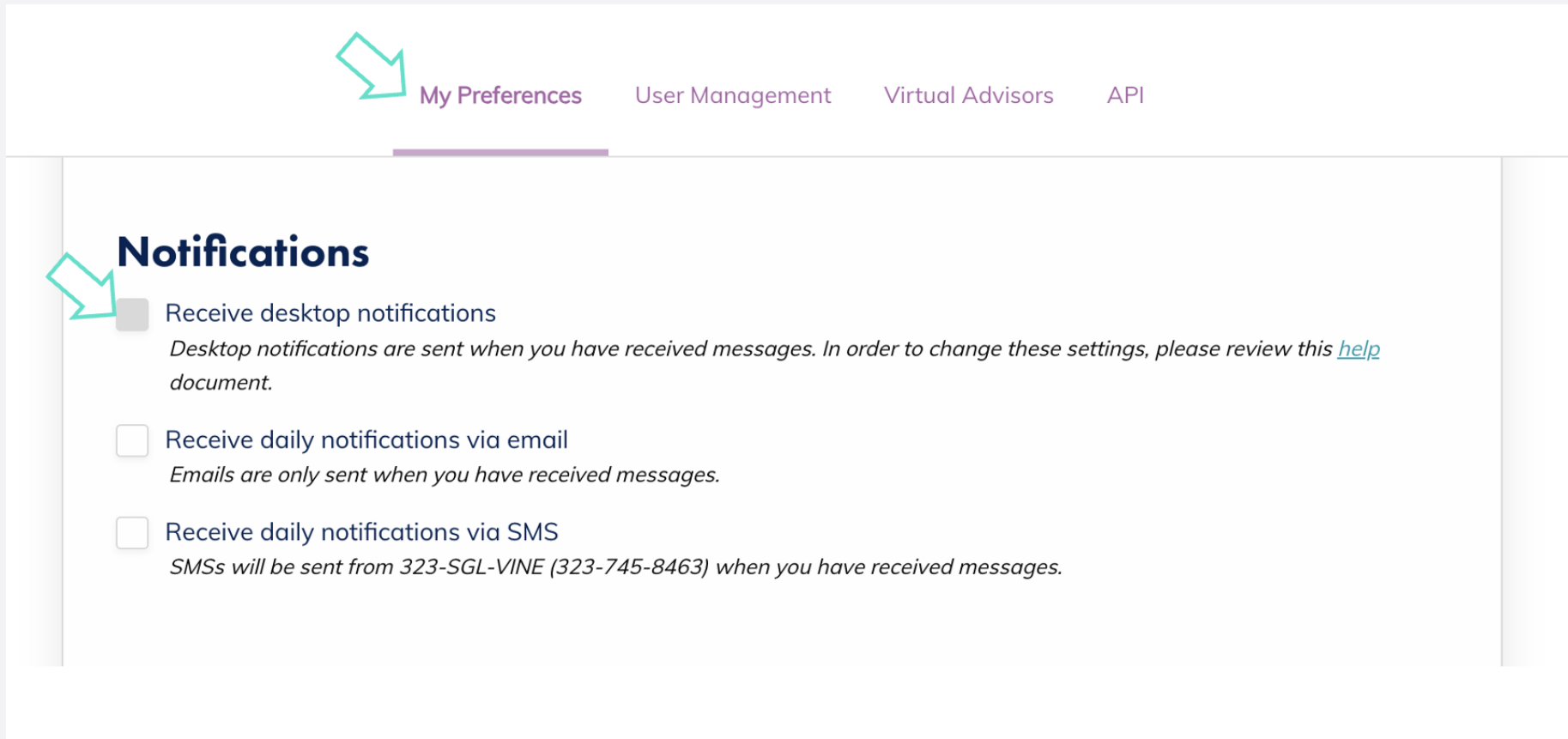
Enable Desktop Notifications



1. Click the gear icon at the top right of your screen and choose **Settings**.



2. Under the **My Preferences** tab scroll to **Notifications**.
3. Check the box next to **Receive desktop notifications**.



My Preferences User Management Virtual Advisors API

Notifications

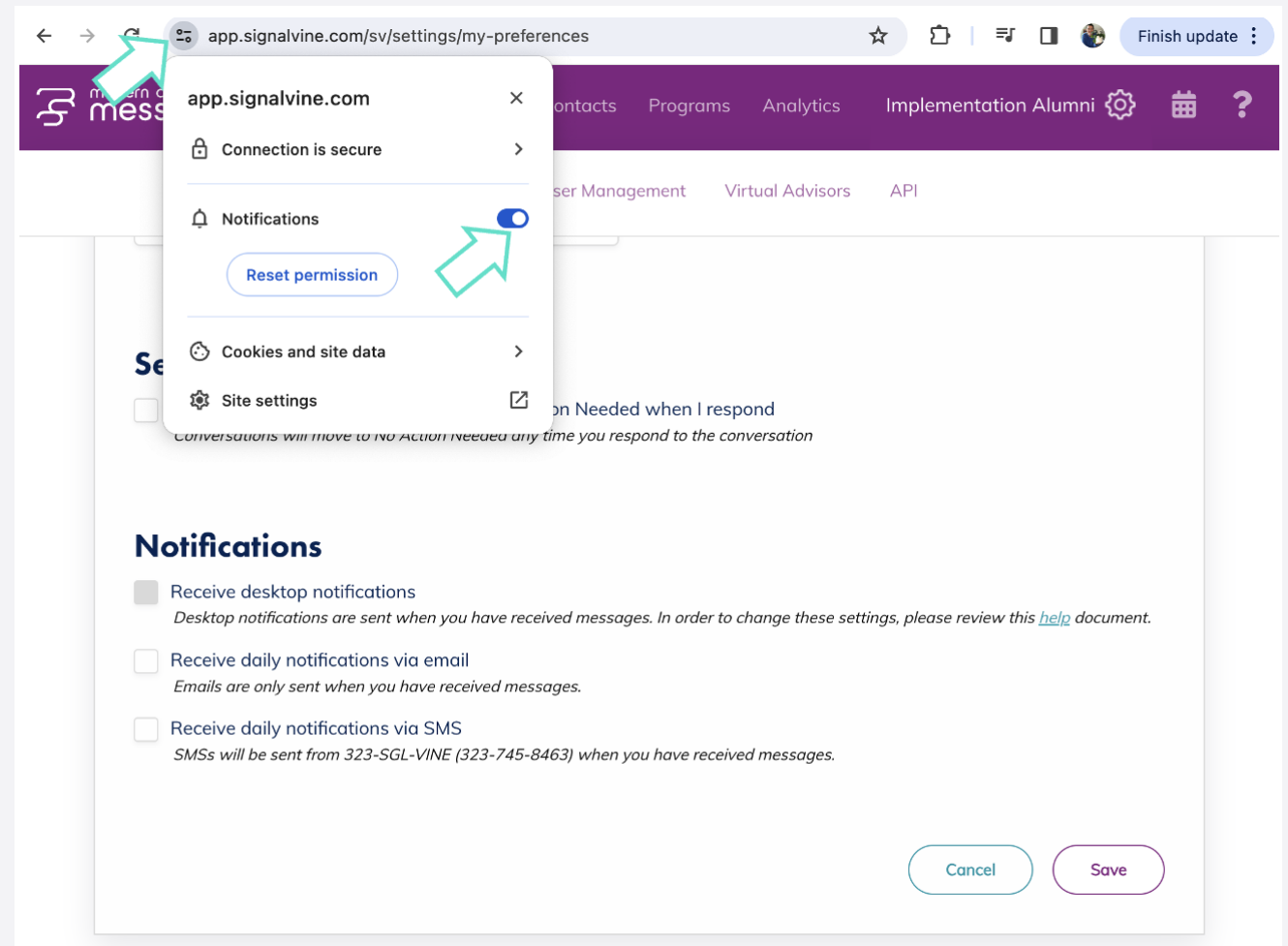
☒ Receive desktop notifications
Desktop notifications are sent when you have received messages. In order to change these settings, please review this [help document](#).

☐ Receive daily notifications via email
Emails are only sent when you have received messages.

☐ Receive daily notifications via SMS
SMSs will be sent from 323-SGL-VINE (323-745-8463) when you have received messages.

3. If that box is greyed out, click the symbol to the left of your URL. This could look like two circles and two lines or a lock symbol.

4. Toggle on to allow notifications.



5. Click out of the menu and hit **Save** at the bottom right of your screen.

Notifications



Receive desktop notifications

Desktop notifications are sent when you have received messages. In order to change these settings, please review this [help](#) document.



Receive daily notifications via email

Emails are only sent when you have received messages.



Receive daily notifications via SMS

SMSs will be sent from 323-SGL-VINE (323-745-8463) when you have received messages.

Cancel

Save

Message Demo

- Go to settings
- Demo turning on automatic no action needed
- Demo turning on and off desktop notifications

One-to-one Messaging

Texting One-on-one

The screenshot shows the Modern Campus messaging interface. The top navigation bar is purple with the 'modern campus message' logo on the left and navigation links for Messages, Contacts, Programs, Analytics, Implementation HE, and a help icon on the right. The 'Messages' link is circled in orange. Below the navigation bar, there's a search bar and a list of folders on the left. The main area displays a list of contacts with their names, roles, and last message timestamps. The contact 'Keon Davenport' is selected, and his conversation is shown on the right. The conversation history includes messages from Keon and Cutty Reynolds. The bottom of the screen has a text input field, a character count (0/1600), and a 'Send' button.

modern campus message

Messages Contacts Programs Analytics Implementation HE ?

SEARCH

Search message

advanced search

FOLDERS

- All (111)
- Action Needed (12)
- No Action Needed (99)
- Sent

FLAG TYPE

- All
- Flagged Only
- Unflagged Only

PROGRAMS

- Admissions Program
- Advising
- Financial Aid
- Registrar

Inbox Exports New Message

Sort by Newest

Glenn Stephens REGISTRAR 10/15/21
blah blah

Amaris Cardenas REGISTRAR 2/10/21
nah I'm good

Keon Davenport REGISTRAR 2/10/21
when does registration open?

Celia Gardner REGISTRAR 2/10/21
Yes, when is my registration slot?

Seamus Ramos REGISTRAR 2/10/21
I'm good thank you for checking...

Rudy Bishop REGISTRAR 2/10/21
I'm at work right now.

Kelly Hopkins REGISTRAR 2/10/21
No. I decided to underload from ...

Hi Keon, just a reminder about the registration deadline tomorrow!

Isa Lovain · 9/14/23 | 11:12 AM

Hi Keon - did you get the email I sent yesterday?

Cutty Reynolds · 9/19/23 | 03:45 PM

Hi Keon, hope you're having a great week! Did you see my latest email?

Cutty Reynolds · 11/09/23 | 02:13 PM

Hi Keon, registration opens soon! Do you have any questions about that upcoming deadline?

Isa Lovain · 5/09/24 | 01:51 PM

Let us know how we can help!

Isa Lovain · 5/09/24 | 01:53 PM

Enter your message... 0/1600 Send

The screenshot shows the Modern Campus messaging interface for a specific contact. The top navigation bar is purple with the 'modern campus message' logo on the left and navigation links for Messages, Contacts, Programs, Analytics, Implementation HE, and a help icon on the right. The 'Contacts' link is circled in orange. Below the navigation bar, there's a search bar and a list of folders on the left. The main area displays the contact details for 'Nora Acosta-Martin' with a phone number (555) 123-1155. The contact is marked as 'Opted In' and 'Phone Valid'. The 'Details' section shows the Customer ID (79) and Signalvine ID. The 'Message History' section shows a list of messages from Rachel Brown. The bottom of the screen has a text input field, a character count (0/1600), and a 'Send' button.

modern campus message

Messages Contacts Programs Analytics Implementation HE ?

More Actions New Message

Contacts > Contact Details

Nora Acosta-Martin (555) 123-1155

Advising

Status

- Opted In
- set as opted out
- Phone Valid

Details

Customer ID

79

Signalvine ID: 8489c2b3-1948-11eb-92c4-0a5a4769d11d

First Name * Last Name *

Nora Acosta-Martin

Phone Number * Timezone

+1(555) 123-11 US/Eastern

Groups *

Add all groups

Message History

Have a great summer break!

Rachel Brown · 5/12/23 | 11:07 AM

Have a wonderful summer break, Nora! 🤔

Rachel Brown · 5/16/23 | 11:12 AM

Have a great summer vacation, Nora! 🤔

Rachel Brown · 5/18/23 | 10:01 AM

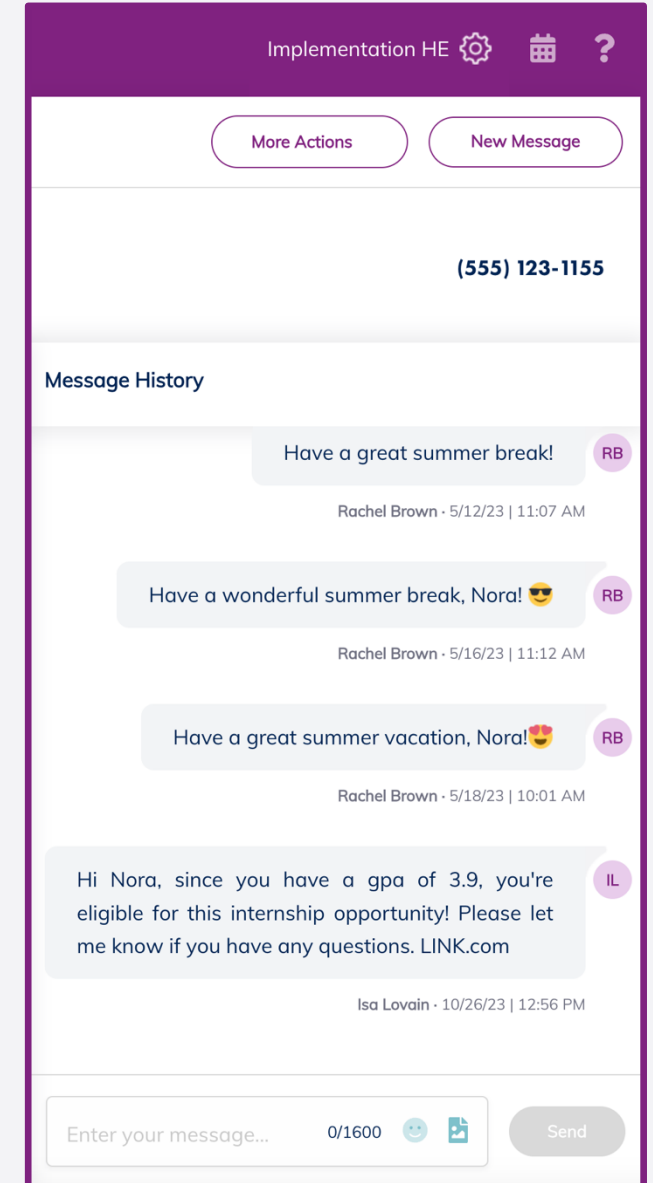
Hi Nora, since you have a gpa of 3.9, you're eligible for this internship opportunity! Please let me know if you have any questions. LINK.com

Isa Lovain · 10/26/23 | 12:56 PM

Enter your message... 0/1600 Send

One-on-on Messages

- Method 1
 - Select contact from the **Messages** inbox
 - Text from the bottom right corner
- Method 2
 - Select the **Contacts** tab
 - Search for your Contact
 - Select their name
 - Text from the bottom right corner



Schedule One-on-on Messages

- Write your message
- Select **Future Date**
- Click **Send**
- Check your scheduled message on the new tab that appears in your conversation!

The screenshot shows a messaging app interface with a calendar picker overlay. The calendar is for June 2024, with the 3rd of June selected. The time is set to 04:24 pm. The message being scheduled is "Hey Keon! The raffle d...". The delivery date is set to "Future Date".

Hi Keon - did you get the email I sent yesterday?

Hi Keon, hope you're email?

Message:

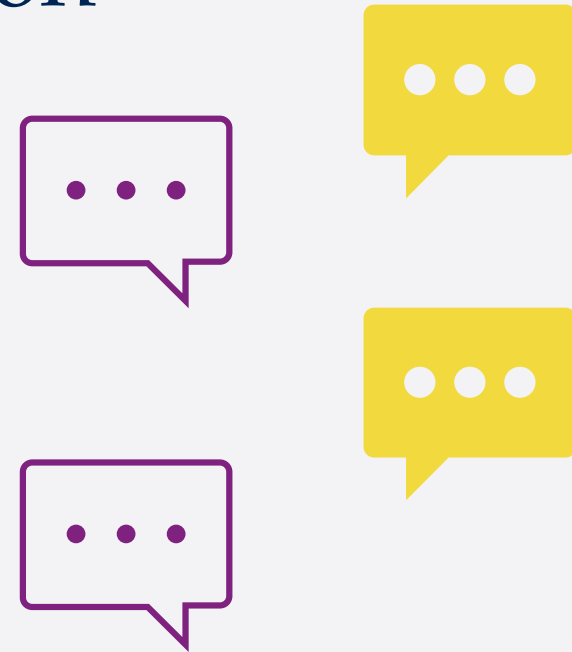
Hey Keon! The raffle d...

Delivery Date: ☐ Now ☒ Future Date

Send

When to use One-on-one Messages

1. Info relevant to only one person
2. Info that's sensitive
3. Personal question
4. Message response



Quick Group Bulk Messaging

*always sent as individual texts to each contact!

Quick Bulk

- Select **New Message**
- Select program
- Optional, narrow down by group(s)



New Message

Send from:

Admissions Program

Send to:

Admissions Program

Remove this program to specify a contact name or group...

Message:

Scheduled for immediate delivery

Enter your message...

0/1600

Be Advised: mobile carriers are now rejecting messages that contain shortened links from free services such as bit.ly, tinyurl.com and others. More information is available [here](#).

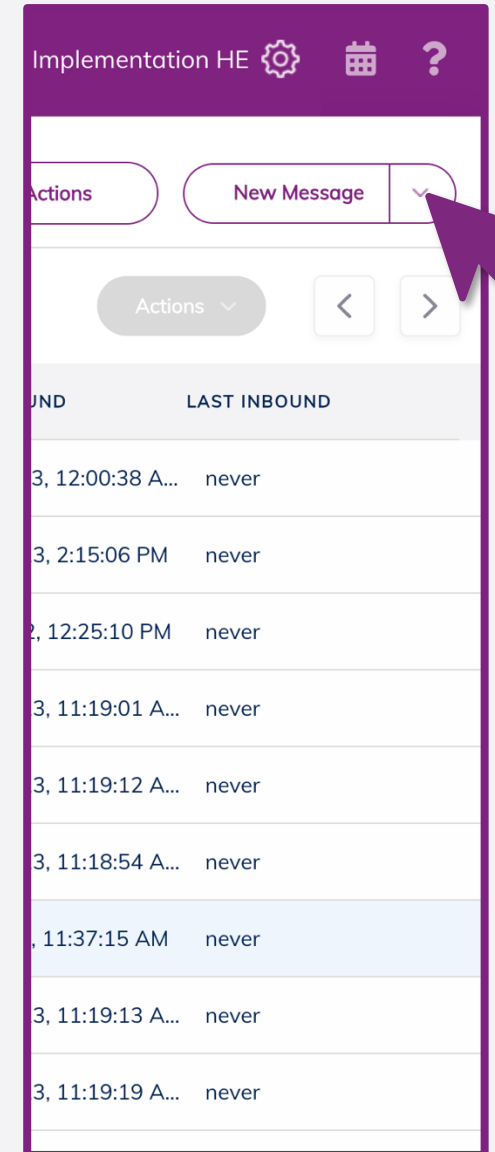
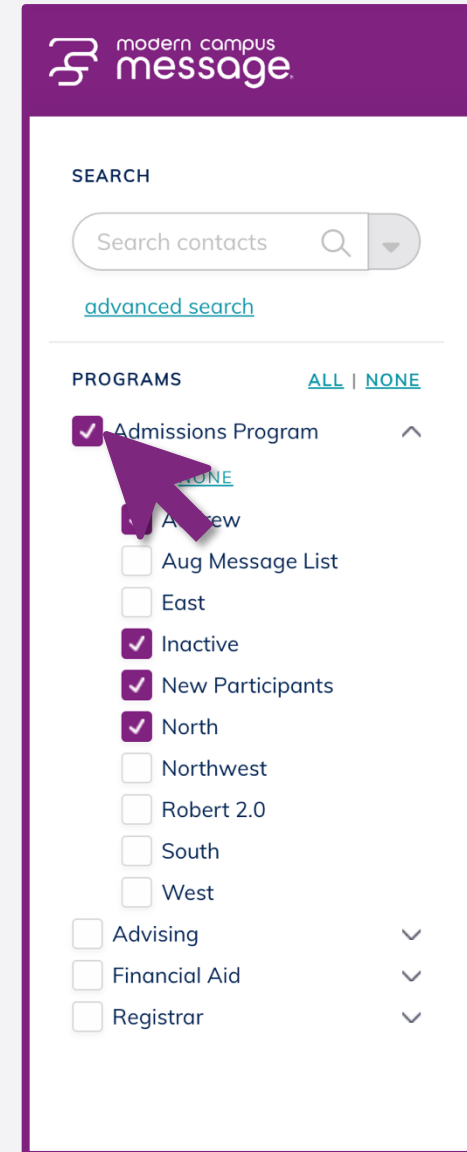
Delivery Date:

☒ Now ☐ Future Date

Next

Extra Quick Quick Bulk

- Narrow down program and group on the left menu
- Select the **Arrow** next to **New Message**
- Write and send/schedule your message!



When to use Quick Messages

1. One-time announcements
2. Question for a specific audience
3. Reminder about an event
4. Reminder about a form

Make use of...

- Program and group segmentation
- Personalization fields (first_name, location, credential etc.)



Demo quick groups

- Show starting from scratch
- Show using “Send to current results”

Advanced Search

Use your data to create custom groups

Advanced Search

- Hyper-segment your contacts using data
- And/or search functions
- Get the right message to the right person

Match if All ▼ rules are met

Accounting major [\(rename rule\)](#) [\(delete rule\)](#)

If All ▼ of the following conditions are met

active ▼	equals ▼	True ▼	×
+ add another condition			

Admit term fall or summer 2024 [\(rename rule\)](#) [\(delete rule\)](#)

If Any ▼ of the following conditions are met

admit_term ▼	equals ▼	fall 2024	×
admit_term ▼	equals ▼	summer 2024	×
+ add another condition			

New Scholarship Alert!

- We have a new scholarship opportunity available to both in and out-of-state students!
- The criteria are different depending on where you're from
 - In state – 3.0 and above
 - Out of state – 3.5 and above

Advanced Search



Match if Any rules are met

In State above 3.0 [\(rename rule\)](#) [\(delete rule\)](#)

If All of the following conditions are met

HS GPA

is greater than or equal to

3.0

Clear



State Resident

equals

True



[+ add another condition](#)

Out of State above 3.8 [\(rename rule\)](#) [\(delete rule\)](#)

If All of the following conditions are met

HS GPA

is greater than or equal to

3.8

Clear



State Resident

equals

False



[+ add another condition](#)

[+ add another rule](#)

Cancel

Search

When to use Advanced Search

1. You want to use data to target contacts
2. You don't want to send to ALL members of a program or group
3. You want to send at a specific time / date
4. Examples
 1. Text all contacts in Philadelphia
 2. Text all Chemistry & Biology majors with a 3.0 or higher



Platform Demo

- Prior_donor = True

"Because of donors like you, our high school outreach event was possible! Thank you for your generosity, [First Name]. We're grateful for your continued support!"

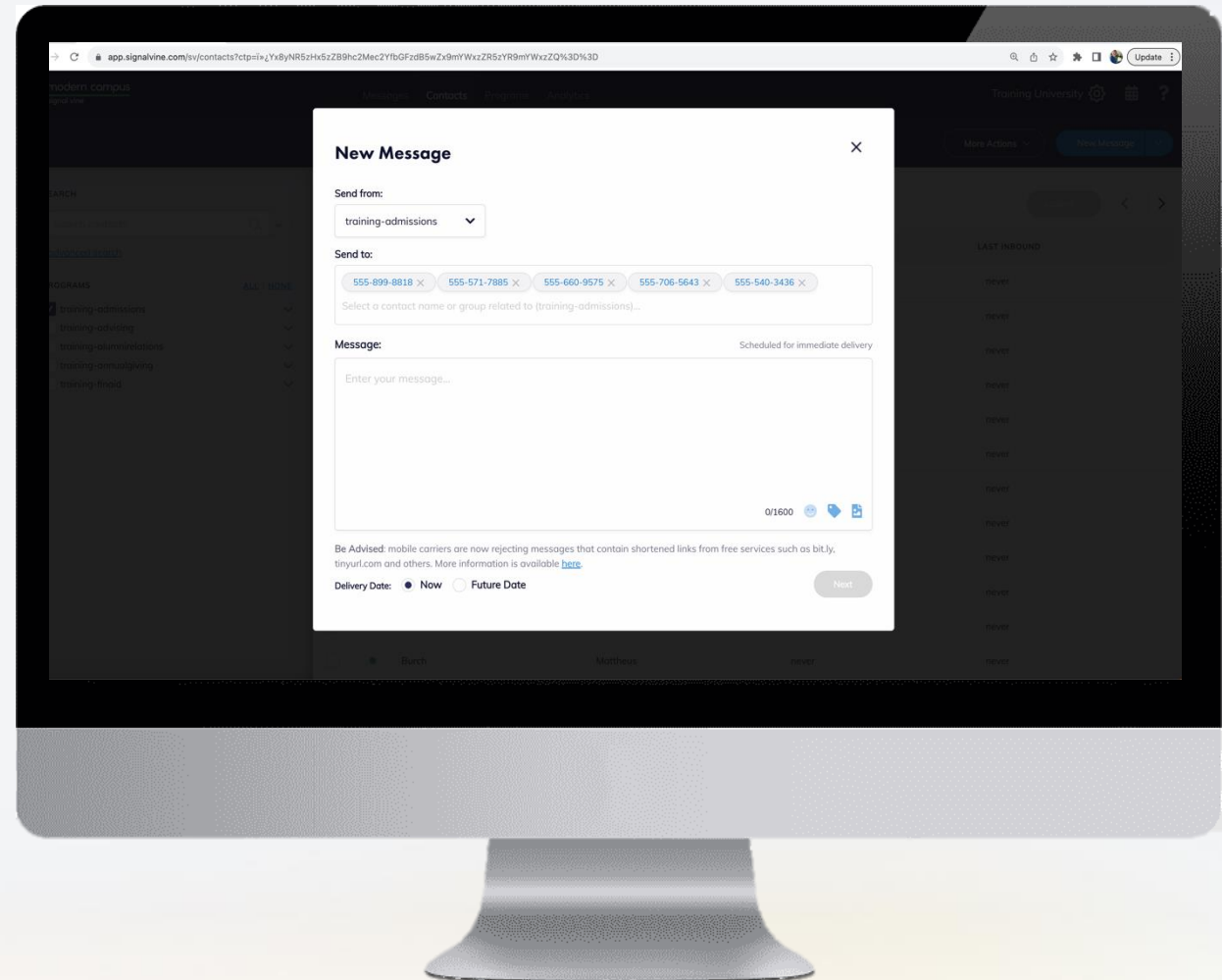
- Prior_donor = False
- Prior_donor = blank
- "Hi [First Name], did you know that even a small gift can make a big impact for bringing scholarships to students in need? Join your fellow alumni in making a difference today:
www.cu.edu/donate

Bulk Copy + Paste

Create a new message from an outside list of numbers

Copy and Paste a List

- Copy a comma separated list of phone numbers or ID numbers directly into "Send to:"



Comma Separated List

NOT Comma Separated ❌

Germain	<u>Duplock</u>	555-899-8818
Morten	<u>Crumbie</u>	555-571-7885
<u>Neala</u>	Dabney	555-660-9575
Sterne	Measham	555-706-5643
Erie	Tilbrook	555-540-3436

Comma Separated



Germain	<u>Duplock</u>	555-899-8818,
Morten	<u>Crumbie</u>	555-571-7885,
<u>Neala</u>	Dabney	555-660-9575,
Sterne	Measham	555-706-5643,
Erie	Tilbrook	555-540-3436,

NOT Comma Separated ❌

Germain	<u>Duplock</u>	555-899-8818
Morten	<u>Crumbie</u>	555-571-7885
<u>Neala</u>	Dabney	555-660-9575
Sterne	Measham	555-706-5643
Erie	Tilbrook	555-540-3436

Comma Separated



Germain	Duplock	555-899-8818,
Morten	Crumbie	555-571-7885,
Neala	Dabney	555-660-9575,
Sterne	Measham	555-706-5643,
Erie	Tilbrook	555-540-3436,

Copy and Paste!

Home Insert Draw Design Layout References >> Tell me

Comments Editing Share

Paste

Helvetica N... 16 A[~] A[~] Aa Aa Paragraph Styles Dictate Sensitivity Editor

Lila	Roberts	15555951234,
Kathryn	Caldwell	15555559235,
Gretchen	Carlson	15555551250,
Sandy	Stevens	15555551251,
Pauline	Crawford	15555551299,
Maria	Vaughn	15555551246,

Page 1 of 1 18 words English (United States) Focus 97%

n/sv/messages/inbox?cp=i>Yx8yNR5zH05hTh5zZB9kZXNjHnBnH3RydWUec2EfZmF...

Messages Contacts Programs Analytics Implementation Alumni

New Message

Send from: Alumni Relations

Send to: Enter the program, group or contact name...

Message: Scheduled for immediate delivery

Enter your message...

0/1600

Be Advised: mobile carriers are now rejecting messages that contain shortened links from free services such as bit.ly, tinyurl.com and others. More information is available [here](#).

Delivery Date: ☒ Now ☐ Future Date

Next

Julie Larson 3/10/20
Hi, please choose one...

Doug Cohen 3/10/20
Thanks for the heads up! Not to...

When to use Bulk Copy + Paste

- You have a list of phone numbers or ID numbers
- You don't need to save the group or other data
- Examples
 - Follow up after an event
 - Pulled a report of student leaders

Poll #2

What type of messages do you plan on sending?

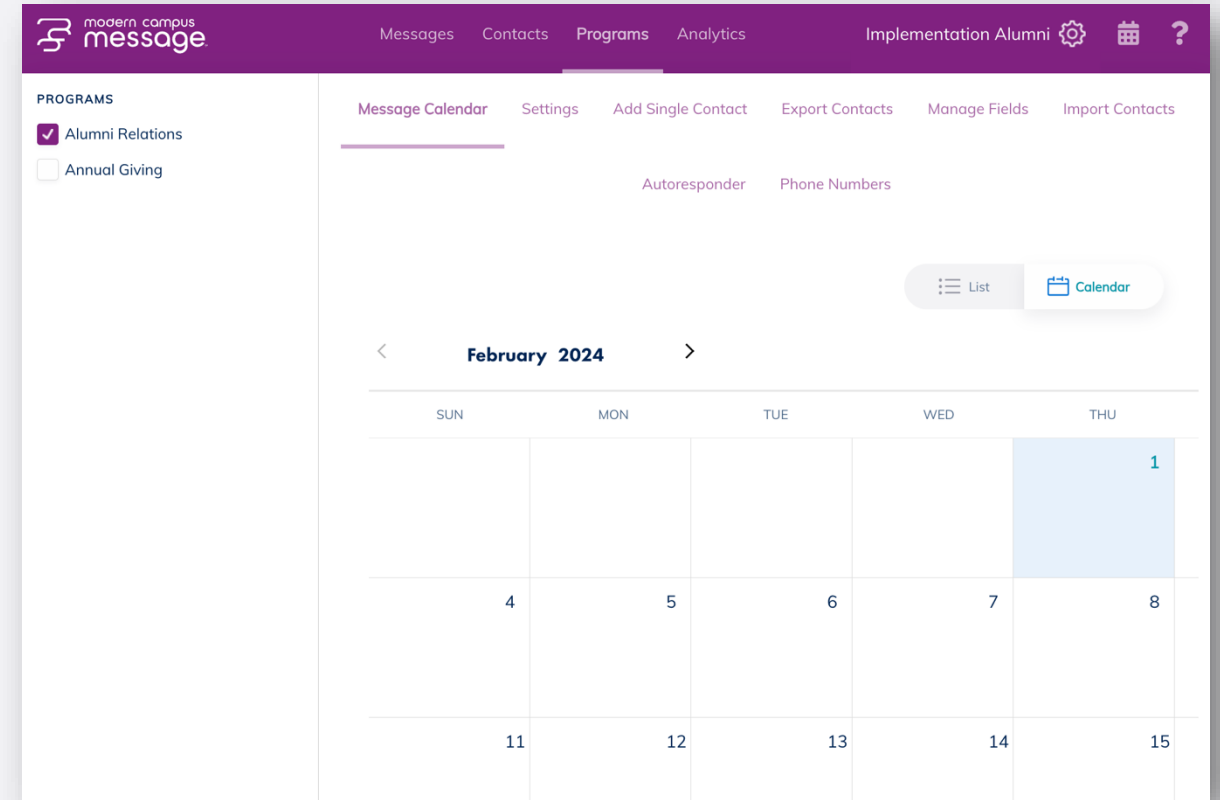
How are you feeling so far about Message?

Programs Tab

Manage your contacts and message calendar

Message Calendar

- Shows messages scheduled for 2+ contacts
- Shows scheduled messages for YOUR caseload
- You can edit / delete messages
- DO NOT edit Program Messages (anything you set up with customer support)

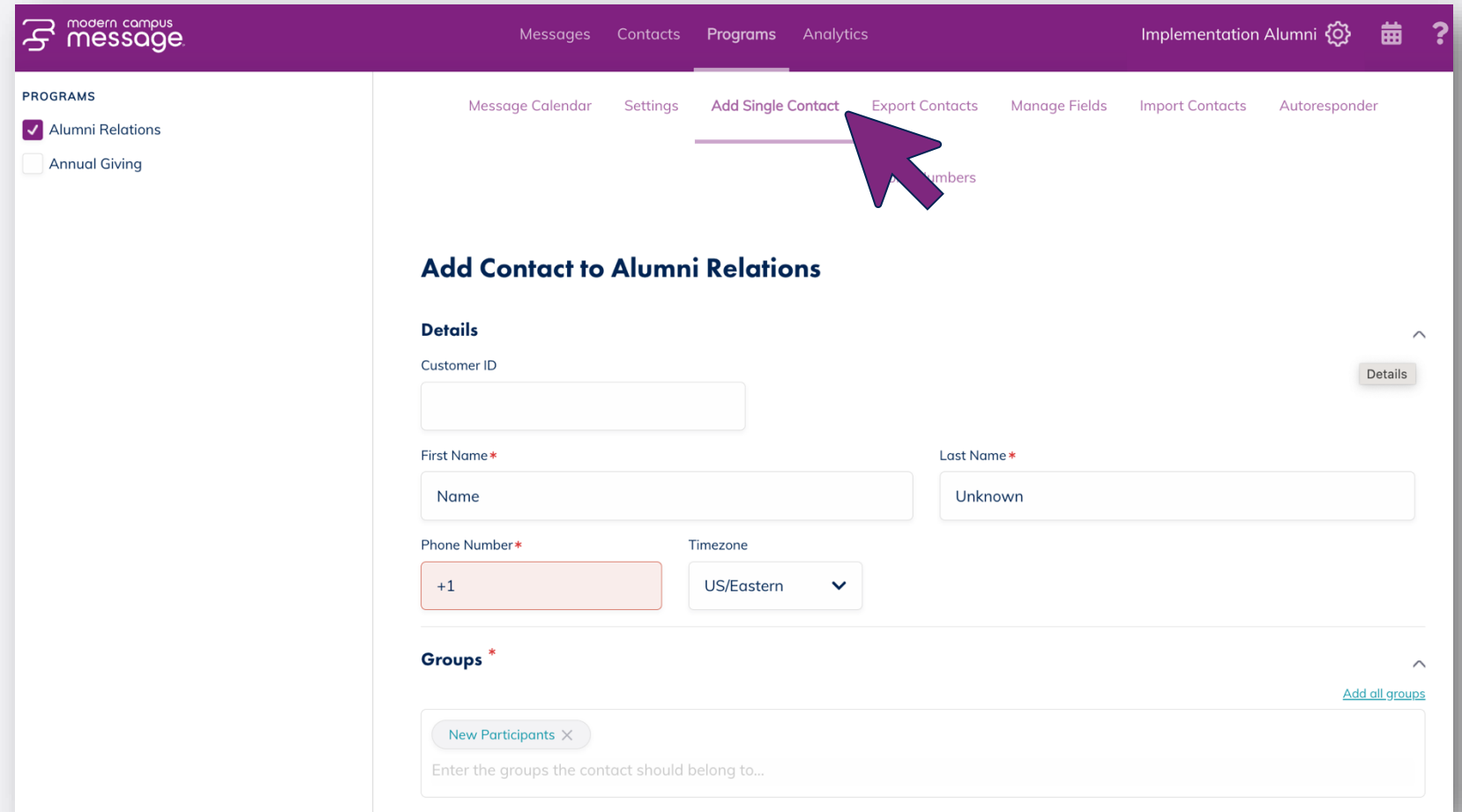


Add a Single Contact

- Required fields

- Name
- Phone Number
- Group(s)

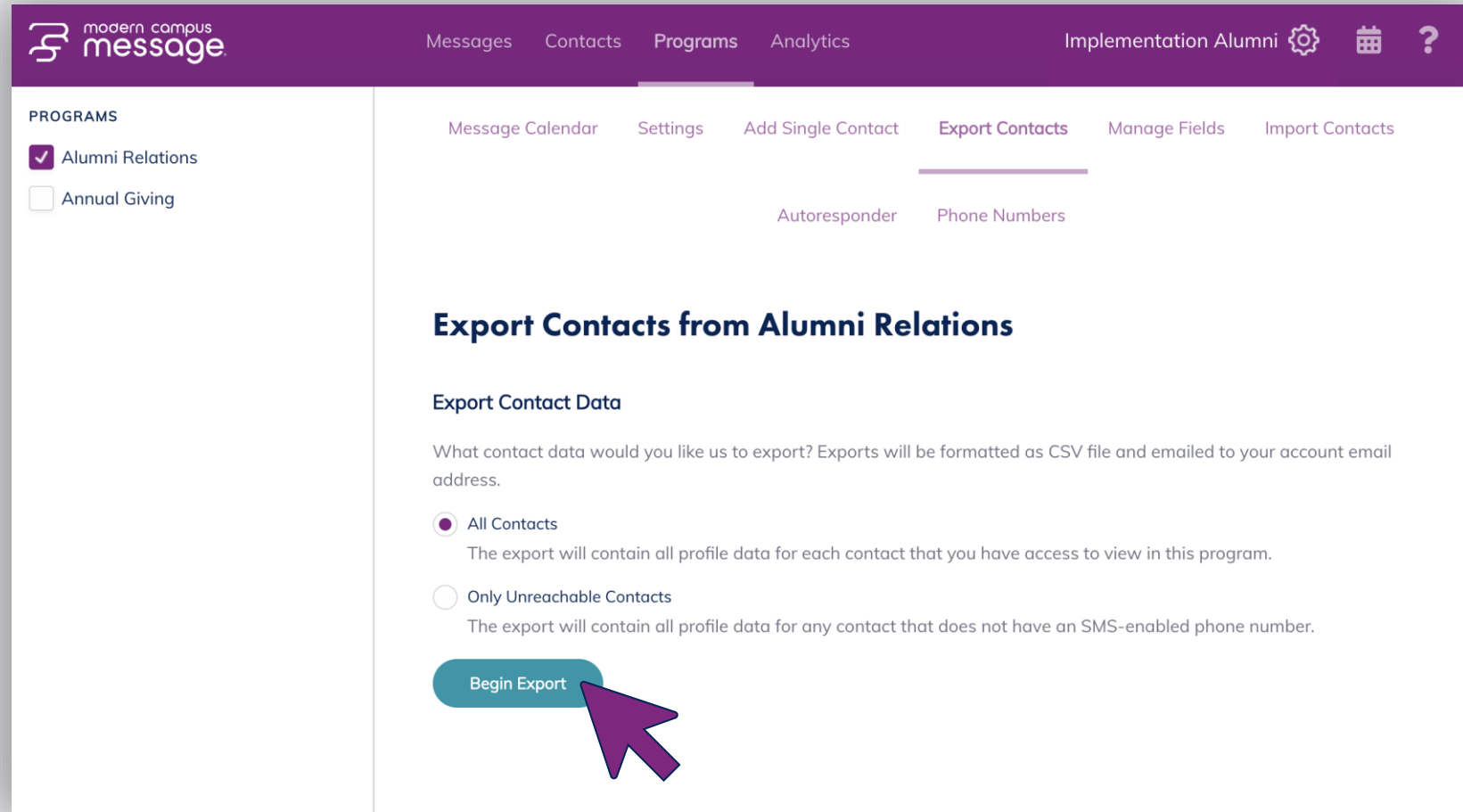
- Include a Customer ID!



The screenshot displays the 'modern campus message' interface. The top navigation bar includes 'Messages', 'Contacts', 'Programs', and 'Analytics'. On the right, there are links for 'Implementation Alumni', a settings gear, a calendar icon, and a help icon. The left sidebar shows 'PROGRAMS' with 'Alumni Relations' selected (checked) and 'Annual Giving' (unchecked). The main content area has a sub-navigation bar with 'Message Calendar', 'Settings', 'Add Single Contact' (highlighted with a purple arrow), 'Export Contacts', 'Manage Fields', 'Import Contacts', and 'Autoresponder'. Below this, the title 'Add Contact to Alumni Relations' is shown. The 'Details' section contains a 'Customer ID' field, a 'First Name*' field with the placeholder 'Name', and a 'Last Name*' field with the placeholder 'Unknown'. The 'Phone Number*' field contains '+1' and the 'Timezone' dropdown is set to 'US/Eastern'. The 'Groups*' section has a 'New Participants' button and a text input field with the placeholder 'Enter the groups the contact should belong to...'. A link 'Add all groups' is visible on the right.

Export Contacts

- Exports a .csv file
- Sent to your email
- Limited to every 2 hours
- Could take a few minutes!



The screenshot shows the 'modern campus message' interface. The top navigation bar includes 'Messages', 'Contacts', 'Programs', 'Analytics', 'Implementation Alumni', and icons for settings, calendar, and help. The left sidebar under 'PROGRAMS' has 'Alumni Relations' checked and 'Annual Giving' unchecked. The main content area has a sub-navigation bar with 'Message Calendar', 'Settings', 'Add Single Contact', 'Export Contacts' (highlighted), 'Manage Fields', and 'Import Contacts'. Below this, there are links for 'Autoreponder' and 'Phone Numbers'. The main heading is 'Export Contacts from Alumni Relations'. Under 'Export Contact Data', there is explanatory text and two radio button options: 'All Contacts' (selected) and 'Only Unreachable Contacts'. At the bottom is a teal 'Begin Export' button with a mouse cursor pointing at it.

modern campus
message

Messages Contacts Programs Analytics Implementation Alumni ?

PROGRAMS

- ☒ Alumni Relations
- ☐ Annual Giving

Message Calendar Settings Add Single Contact **Export Contacts** Manage Fields Import Contacts

Autoreponder Phone Numbers

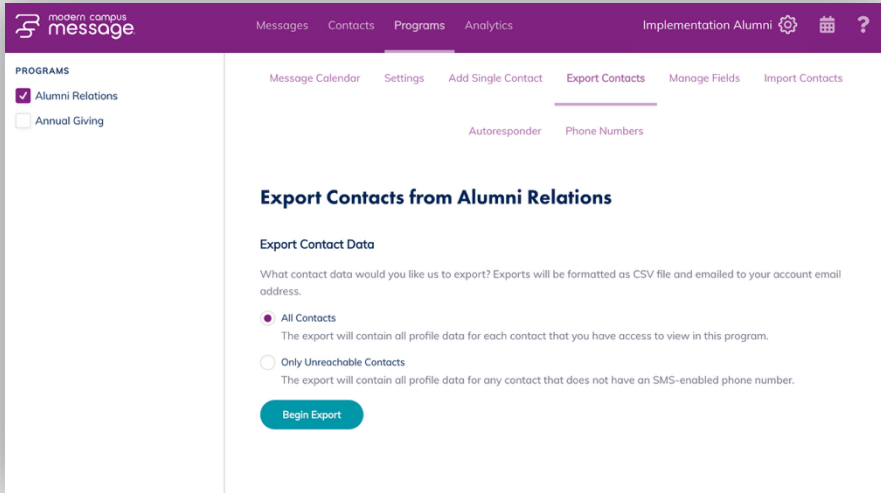
Export Contacts from Alumni Relations

Export Contact Data

What contact data would you like us to export? Exports will be formatted as CSV file and emailed to your account email address.

- ☒ All Contacts
The export will contain all profile data for each contact that you have access to view in this program.
- ☐ Only Unreachable Contacts
The export will contain all profile data for any contact that does not have an SMS-enabled phone number.

Begin Export



[Modern Campus Message] Your requested export is ready!



Signal Vine <support@signalvine.com>

Today at 10:27 AM

To: kseale+2@moderncampus.com



To protect your privacy, some external images in this...

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You don't often get email from support@signalvine.com. [Learn why this is important](#)

Kelsey,

The Modern Campus Message contact export for Alumni Relations you've requested is now ready.

[[Download the Report](#)]

If the link above does not work, please copy and paste this  in your web browser.

<https://app.signalvine.com/data/cec72be2-69c2-43ac-abc6-609c74d6f569/report-5e36a5c5d8c441a389159b314c881315.csv>

Exports remain available to download for 24 hours. This link will expire at Tuesday March 05 at 15:27 UTC.

The Modern Campus Message Team

svsupport@moderncampus.com

modern campus
message

MessagesContactsProgramsAnalyticsImplementation Alumni

PROGRAMS

☒ Alumni Relations

☐ Annual Giving

Message Calendar

Settings

Add Single Contact

Export Contacts

Manage Fields

Import Contacts

Autoresponder

Phone Numbers

Export Contacts from Alumni Relations

Export Contact Data

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The export will contain all profile data for each contact that you have access to view in this program.

☐ Only Unreachable Contacts

The export will contain all profile data for any contact that does not have an SMS-enabled phone number.

Begin Export

Sheet 1									
	D	E	F	G	H	I	J		
1	first_name	last_name	group_list	phone	timezone	current_city	prior_donor	major	
2	Lila	Roberts	2015;Boston	15555551234	US/Eastern	Boston	TRUE	Communications	
3	Kathryn	Caldwell	2017;NYC	15555551235	US/Eastern	Boston	TRUE	Anthropology	
4	Gretchen	Carlson	2016;Philadelphia	15555551250	US/Eastern	Boston	FALSE	International Business	
5	Sandy	Stevens	2006;Baltimore	15555551251	US/Eastern	Boston	FALSE	History	
6	Pauline	Crawford	2016;Philadelphia	15555551299	US/Eastern	Philadelphia	FALSE	International Business	
7	Maria	Vaughn	2017;NYC	15555551249	US/Eastern	Boston	FALSE	Anthropology	
8	Willie	Boyd	2015;Boston	15555551269	US/Eastern	Boston	FALSE	Communications	
9	Winifred	Lloyd	2016;Philadelphia	15555551285	US/Eastern	Philadelphia	FALSE	International Business	
10	Yolanda	Curry	2006;Baltimore	15555551328	US/Eastern	Baltimore	FALSE	History	
11	Darin	Abbott	2006;Baltimore;test;Group A 23	15555551244	US/Eastern	Boston	FALSE	Business	
12	Tony	Rogers	2006;Baltimore	15555551272	US/Eastern	Baltimore	FALSE	History	
13	Vincent	Lee	2015;Boston	15555551248	US/Eastern	Boston	FALSE	Communications	
14	Sylvia	Ford	2006;Baltimore	15555551265	US/Eastern	Baltimore	TRUE	History	
15	Israel	Perez	2006;Baltimore	15555551314	US/Eastern	Baltimore	FALSE	History	

[Modern Campus Message] Your requested export is ready!

 Signal Vine <support@signalvine.com>
To: kseale+2@moderncampus.com

To protect your privacy, some external images in this email were hidden. [Download external images](#) or [Go to settings](#) to manage your preferences.

You don't often get email from support@signalvine.com. [Learn why this is important](#)

Kelsey,

The Modern Campus Message contact export for Alumni Relations you've requested is now ready.

[[Download the Report](#)]

If the link above does not work, please copy and paste this URL in your web browser.

<https://app.signalvine.com/data/cec72be2-69c2-43ac-abc6-609c74d6f569/report-5e36a5c5d8c441a389159b314c881315.csv>

Exports remain available to download for 24 hours. This link will expire at Tuesday March 15:27 UTC.

The Modern Campus Message Team
svsupport@moderncampus.com

Knowledge Base + Support

Knowledge Base



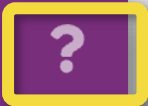
Messages

Contacts

Programs

Analytics

Implementation Alumni



My Preferences

User Management

Virtual Advisors

API

Submit a Help Ticket!

modern campus[®]
signal vine

SUBMIT A REQUEST

SIGN IN

How can we help?

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➔



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What will you put
into practice after
this webinar?

Answer in the poll!

Q&A

Please put your questions into
the Zoom Q&A feature!

Thank You

See you next month!