

Introduce yourself in the chat!  
What is your institution and  
where in the world are you?

*I'm in Philly, but originally from  
Birmingham, AL!*

# Message 101 for Counselors

Learn about the platform and what you can do!

Kelsey Seale

# Message 101 for Counselors

Learn about the platform and what you can do!

Kelsey Seale

# Agenda

1. Personal Settings
2. Platform Structure
3. 1-1 Messaging
4. Quick group messaging
5. Advanced Search
6. Copy / Paste from a list
7. Edit contact info
8. Support Options
9. Q&A
10. Close



# Message for Counselors 101

The screenshot shows the modern campus message inbox interface. The top navigation bar includes links for Messages, Contacts, Programs, Analytics, Implementation, Alumni, and various settings. The inbox is sorted by Newest, showing the following messages:

- Felix Saunders** (Alumni Relations (2008))  
No problem at all. Hope you can attend a game this season. Go Silkies!  
Alumni Relations - 9/16/20 | 07:35 PM
- Lawrence Dixon** (Alumni Relations (2011))  
no thank you
- Kellie Douglas** (Alumni Relations (2008))  
sure thing
- Carrie Watts** (Alumni Relations (2010))  
so exciting!
- Shawn Gibbs** (Alumni Relations (2008))  
no

The selected message is from **Felix Saunders** (Alumni Relations (2008)). The preview shows:  
No problem at all. Hope you can attend a game this season. Go Silkies!  
Alumni Relations - 9/16/20 | 07:35 PM

Below the inbox, a preview of the selected message shows:  
Hey Felix, can we count on you to make a donation today on Giving Tuesday?  
Alia Degen - 11/18/20 | 03:15 PM

Further down, another message preview is shown:  
Hi Felix,  
Are you interested in attending an upcoming Alumni Social? There will be ice cream! 😊  
Jacob Bebar - 8/02/23 | 06:15 PM

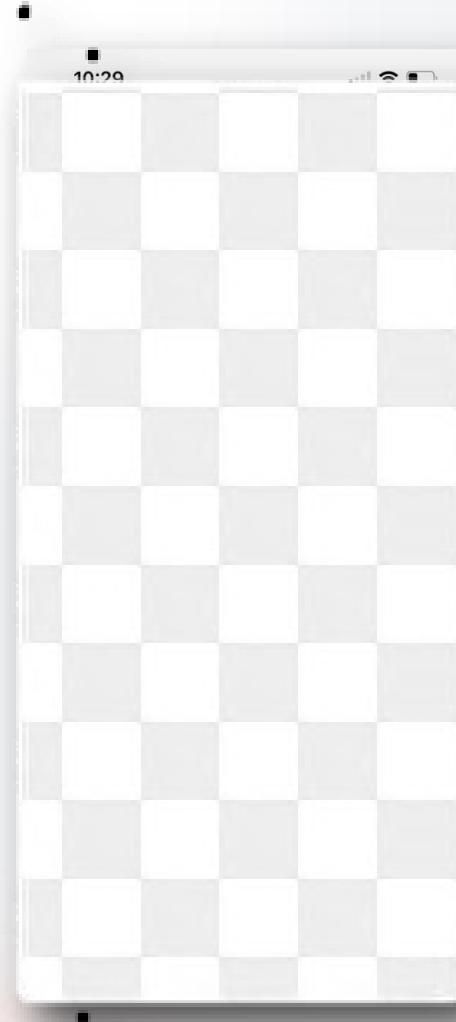
At the bottom, a final message preview is shown:  
Hi Alumni.  
Kelsey Seale - 8/31/23 | 04:00 PM

On the left sidebar, there are sections for SEARCH (Search messages, Advanced search), FOLDERS (All (52), Action Needed (18), No Action Needed (34), Sent), FLAG TYPE (All, Flagged Only, Unflagged Only), and PROGRAMS (All | NONE, Alumni Relations, Annual Giving).

# Mobile App

modern  
campus

## Search “Modern Campus Message”



# Web App

# Your Role in Message

## Account Admin

- All student access
- Invite users
- Update settings
- Import data

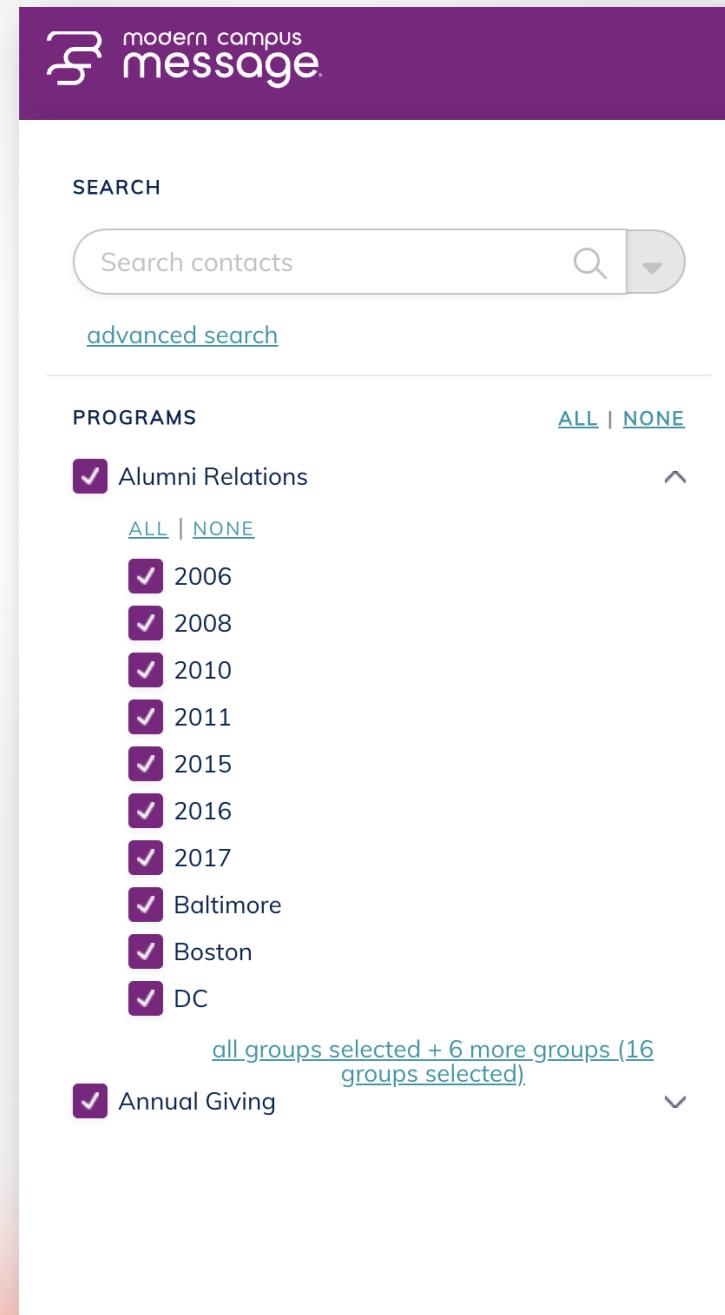
6

## Program Admin

- All assigned program access
- Invite users to their program
- Update settings of their program
- Import data to their program

## Counselor

- Access to the students on their caseload



The screenshot shows the 'modern campus message' interface. At the top is a purple header with the 'modern campus message' logo. Below the header is a search bar with a placeholder 'Search contacts' and a magnifying glass icon. Underneath the search bar is a link to 'advanced search'. The main content area is titled 'PROGRAMS' with a 'ALL | NONE' link. A list of checked boxes shows selected programs: 'Alumni Relations', '2006', '2008', '2010', '2011', '2015', '2016', '2017', 'Baltimore', 'Boston', 'DC', and 'Annual Giving'. Below this list is a link 'all groups selected + 6 more groups (16 groups selected)'. The interface has a clean, modern design with a white background and a light gray sidebar.

Counselors CAN	Counselors CANNOT
View and message YOUR caseload	View and message all program contacts
Update personal settings	Update program-wide settings
Send messages to custom segments of your contact group	Upload contacts in bulk
Send links, emojis	
Export Contacts into a spreadsheet	
View analytics	
Send individual and group messages	
View personal message calendar	

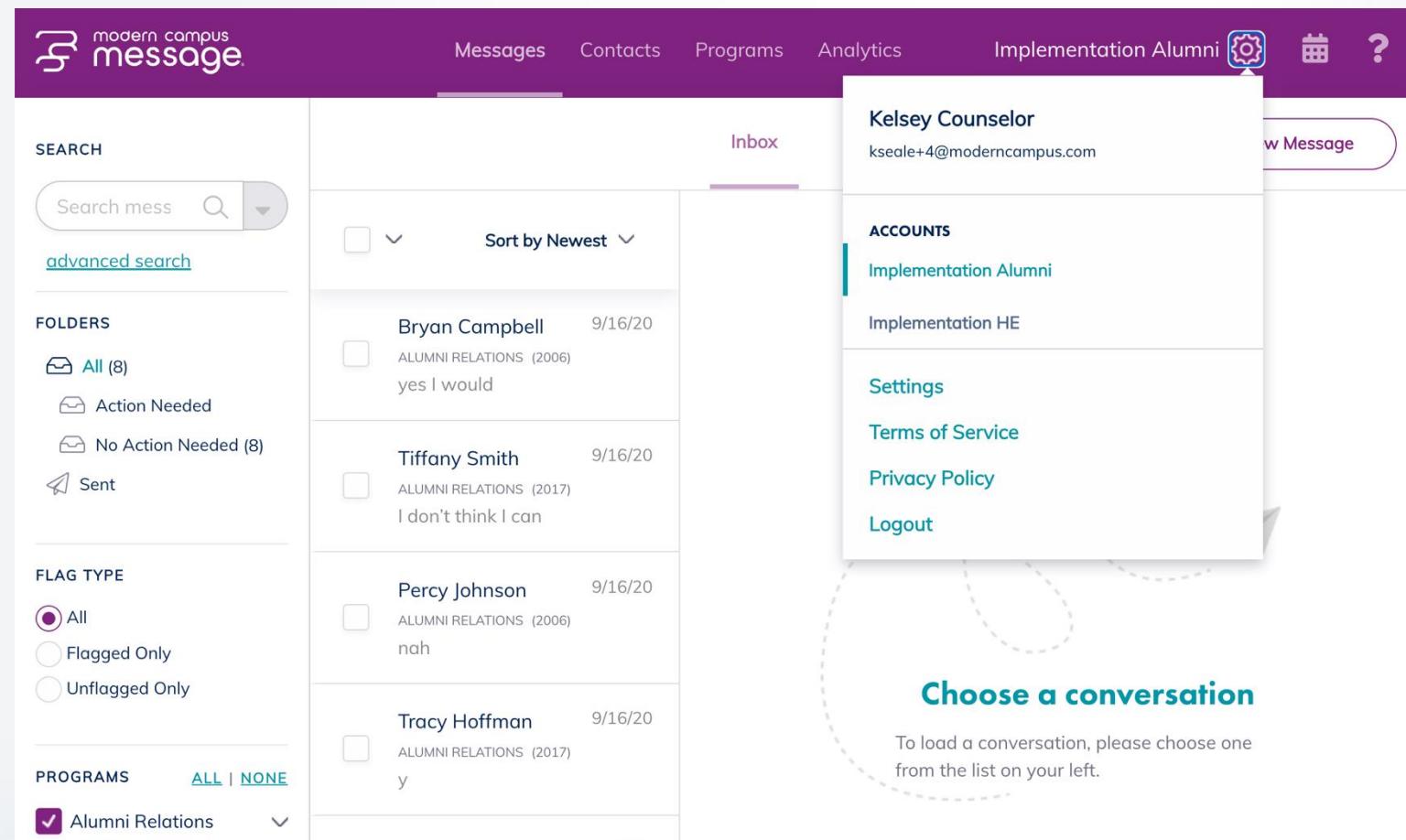
## Program by Program Basis

- Send images
- Update contact data
- Add a single contact
- Delete program messages
- Activate contacts

# Personal Settings

Inbox preference and notification settings

# Navigate to Personal Settings



The screenshot shows the modern campus message inbox interface. On the left, there's a sidebar with search, folder (All 8, Action Needed, No Action Needed 8, Sent), flag type (All selected, Flagged Only, Unflagged Only), and program filters (All | None, Alumni Relations selected). The main area is the inbox, showing messages from Bryan Campbell, Tiffany Smith, Percy Johnson, and Tracy Hoffman. A context menu is open over the message from Kelsey Counselor (kseale+4@moderncampus.com), listing options: ACCOUNTS (Implementation Alumni, Implementation HE), Settings, Terms of Service, Privacy Policy, and Logout. A callout bubble at the bottom right says "Choose a conversation" and "To load a conversation, please choose one from the list on your left."

SEARCH

SEARCH mess

[advanced search](#)

FOLDERS

All (8)  Action Needed  No Action Needed (8)  Sent

FLAG TYPE

All  Flagged Only  Unflagged Only

PROGRAMS [ALL | NONE](#)

Alumni Relations

Messages Contacts Programs Analytics Implementation Alumni   ?

Inbox

Sort by Newest

Bryan Campbell 9/16/20  
ALUMNI RELATIONS (2006)  
yes I would

Tiffany Smith 9/16/20  
ALUMNI RELATIONS (2017)  
I don't think I can

Percy Johnson 9/16/20  
ALUMNI RELATIONS (2006)  
nah

Tracy Hoffman 9/16/20  
ALUMNI RELATIONS (2017)  
y

**Kelsey Counselor**  
kseale+4@moderncampus.com

**ACCOUNTS**

Implementation Alumni

Implementation HE

Settings

Terms of Service

Privacy Policy

Logout

Choose a conversation

To load a conversation, please choose one from the list on your left.

# Automatically mark Conversations as “No Action Needed”

The screenshot shows the 'My Preferences' page of the modern campus message application. At the top, there is a purple header bar with the 'modern campus message' logo, navigation links for 'Messages', 'Contacts', 'Programs', 'Analytics', and 'Implementation Alumni', and icons for a gear, a calendar, and a question mark. Below the header, the page title 'My Preferences' is displayed. A 'Mobile Phone' section shows a placeholder for a phone number: '+1(555) 555-5555'. The main content area is divided into two sections: 'Settings' and 'Notifications'. The 'Settings' section contains a checkbox for 'Automatically mark conversations as No Action Needed when I respond', with a note that 'Conversations will move to No Action Needed any time you respond to the conversation'. The 'Notifications' section contains three checkboxes: 'Receive desktop notifications' (selected), 'Receive daily notifications via email' (unchecked), and 'Receive daily notifications via SMS' (unchecked). Each notification option includes a descriptive subtitle. At the bottom right of the page are 'Cancel' and 'Save' buttons.

My Preferences

Mobile Phone

+1(555) 555-5555

## Settings

Automatically mark conversations as No Action Needed when I respond  
*Conversations will move to No Action Needed any time you respond to the conversation*

## Notifications

Receive desktop notifications  
*Desktop notifications are sent when you have received messages. In order to change these settings, please review this [help](#) document.*

Receive daily notifications via email  
*Emails are only sent when you have received messages.*

Receive daily notifications via SMS  
*SMSs will be sent from 323-SGL-VINE (323-745-8463) when you have received messages.*

Cancel Save

# Enable Desktop Notifications

# Notification Options

## 1. Desktop

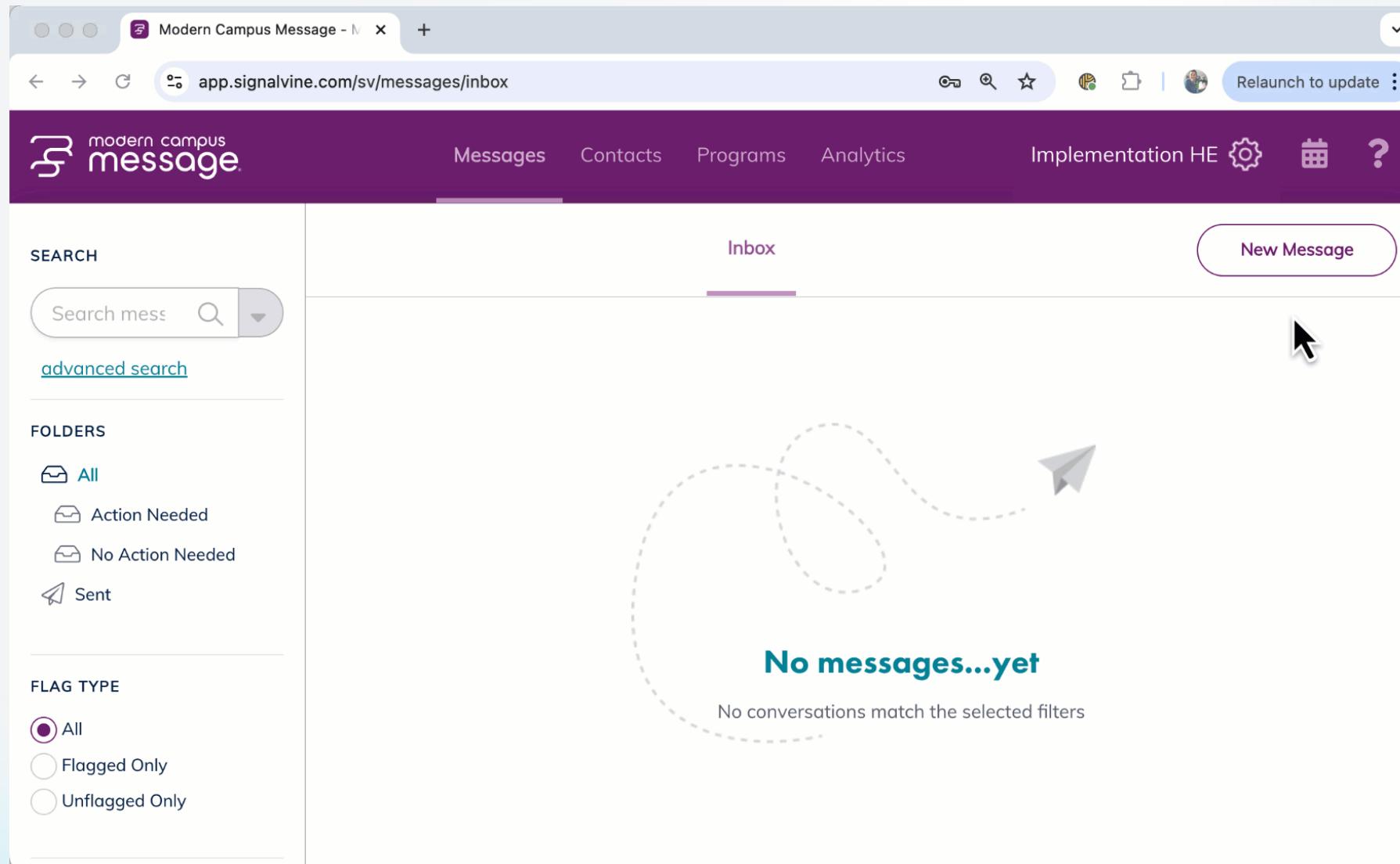
1. Real time notification of each new text received through Message
2. Pop-up visible regardless of the tab you are currently using
- 3. Recommended form of notification for quick response**

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## 2. Email / Text Message:

1. Once a day summary of ALL texts, new and historical, received through Message
2. Choose the notification time and change your preference at any time

# Enable Desktop Notifications .gif



Modern Campus Message - N x

app.signalvine.com/sv/messages/inbox

modern campus message

Messages Contacts Programs Analytics Implementation HE

SEARCH

Search mess

advanced search

FOLDERS

- All
- Action Needed
- No Action Needed
- Sent

FLAG TYPE

- All
- Flagged Only
- Unflagged Only

Inbox

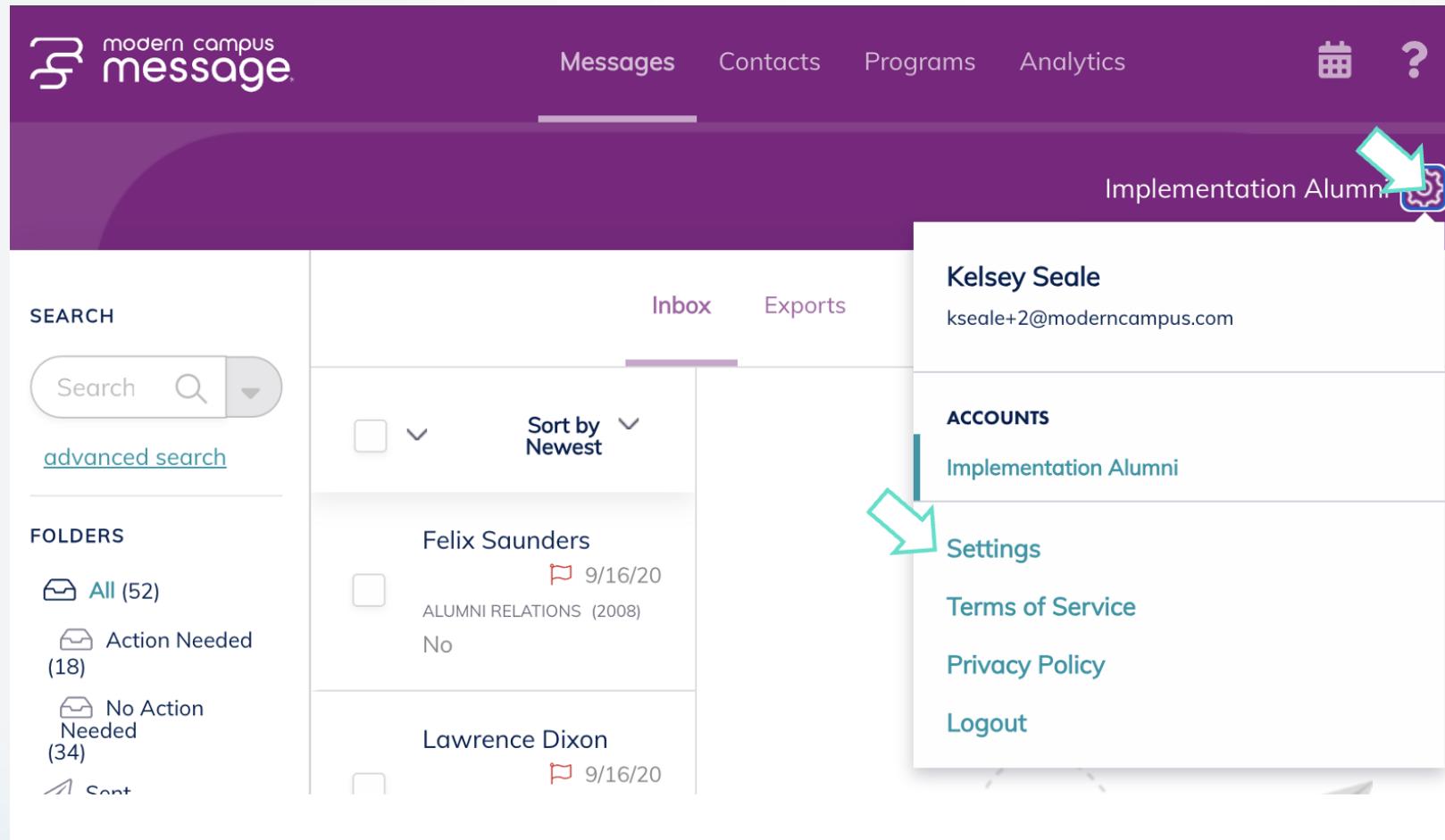
No messages...yet

No conversations match the selected filters

Engaging Modern Learners For Life

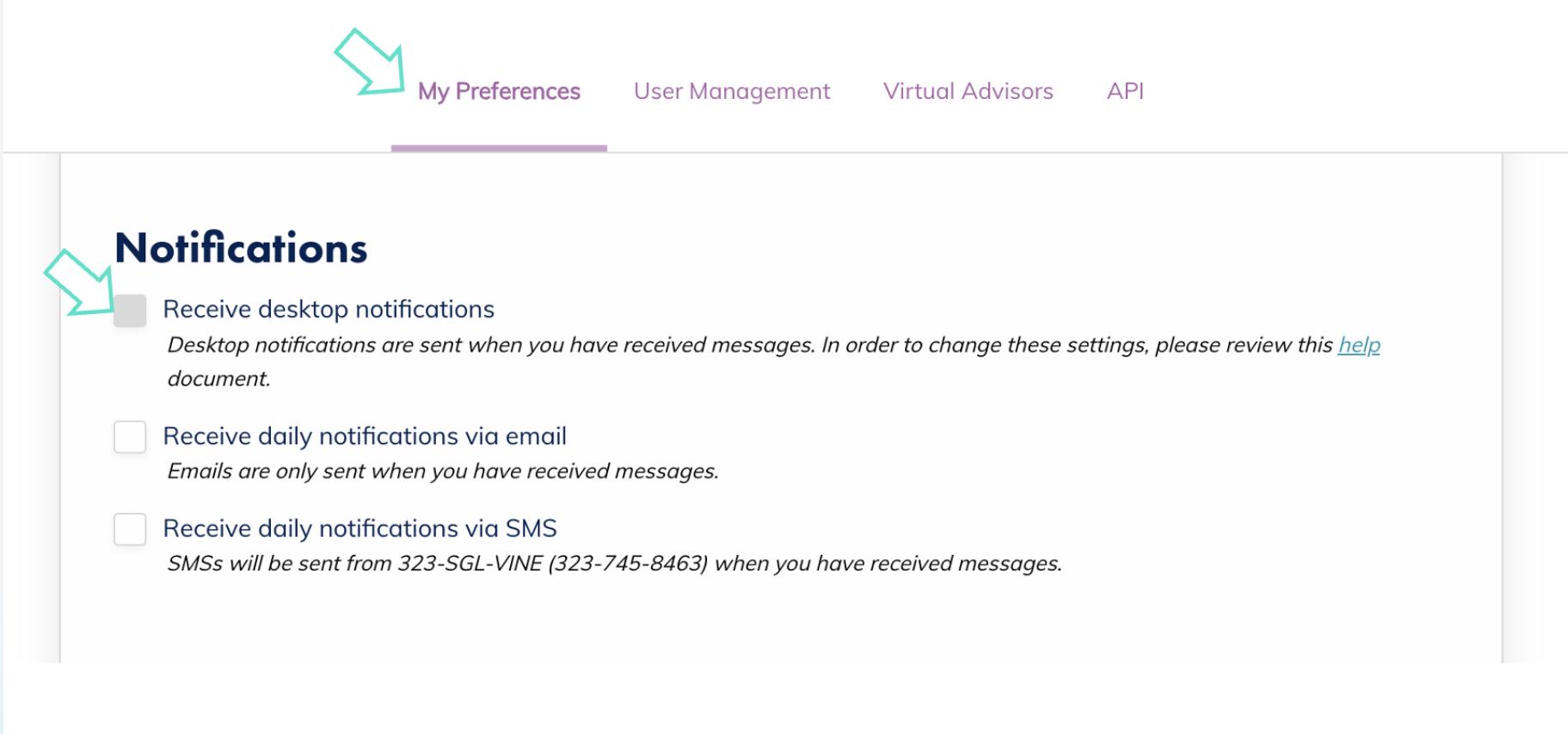
moderncampus.com

# 1. Click the gear icon at the top right of your screen and choose **Settings**.



2. Under the **My Preferences** tab scroll to **Notifications**.

3. Check the box next to **Receive desktop notifications**.



The screenshot shows a user interface for 'My Preferences'. At the top, there is a navigation bar with tabs: 'My Preferences' (which is highlighted with a green arrow), 'User Management', 'Virtual Advisors', and 'API'. Below the navigation bar, the main content area is titled 'Notifications'. There is a checked checkbox next to the text 'Receive desktop notifications'. A green arrow points to this checkbox. Below this, there is explanatory text: 'Desktop notifications are sent when you have received messages. In order to change these settings, please review this [help](#) document.' There are also two other checkbox options: 'Receive daily notifications via email' (unchecked) and 'Receive daily notifications via SMS' (unchecked). Each of these options has a corresponding explanatory text block below it.

My Preferences User Management Virtual Advisors API

## Notifications

Receive desktop notifications

Desktop notifications are sent when you have received messages. In order to change these settings, please review this [help](#) document.

Receive daily notifications via email

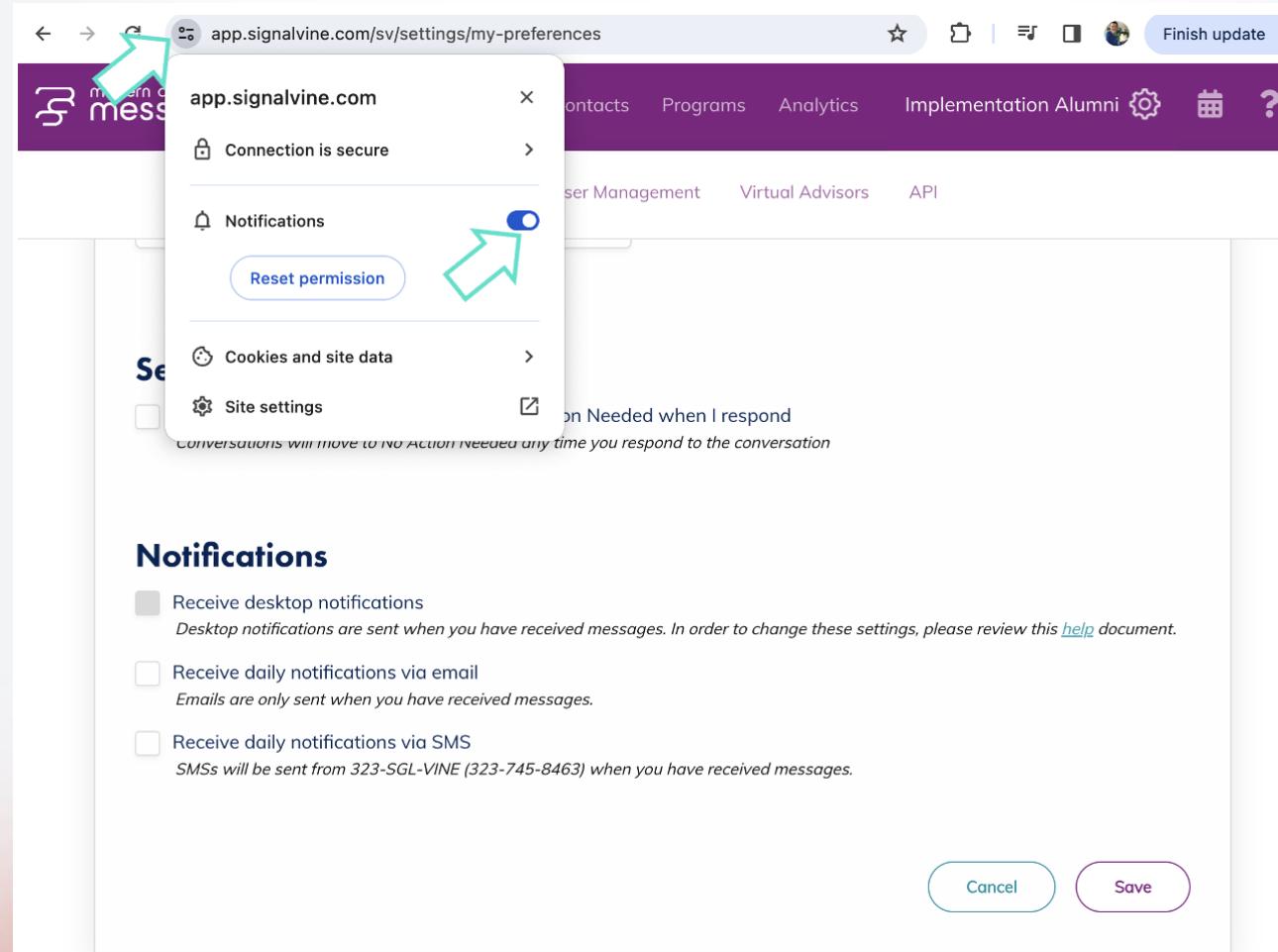
Emails are only sent when you have received messages.

Receive daily notifications via SMS

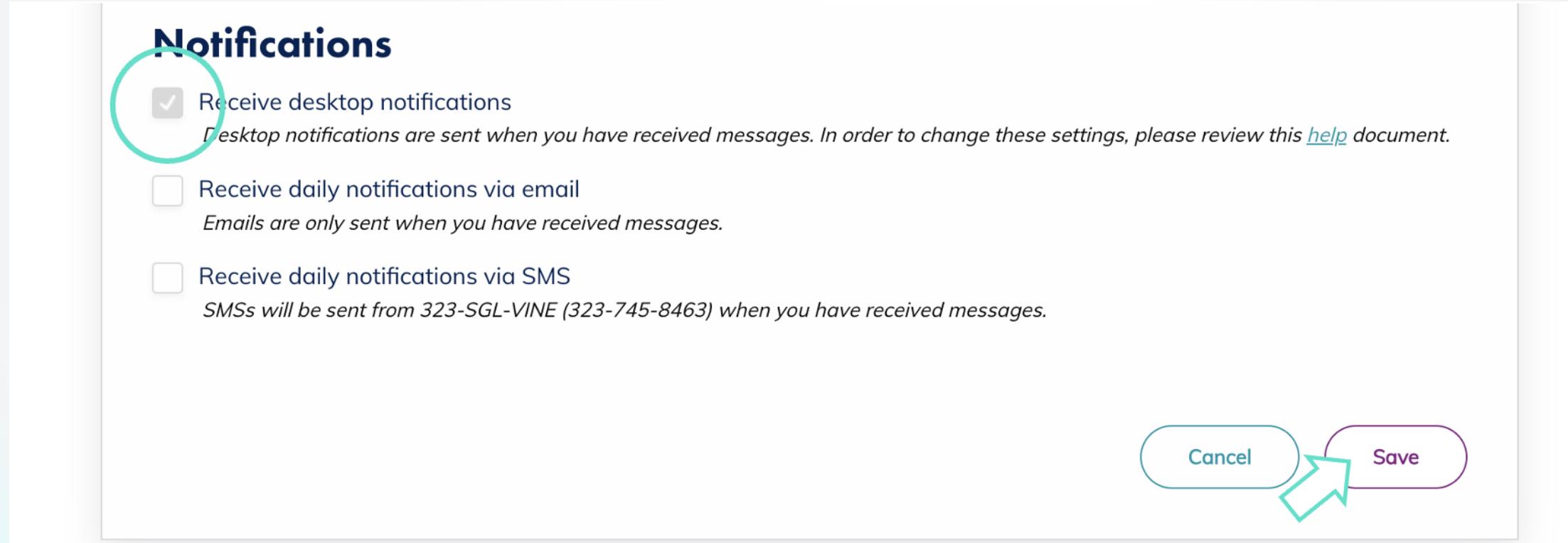
SMSs will be sent from 323-SGL-VINE (323-745-8463) when you have received messages.

3. If that box is greyed out, click the symbol to the left of your URL. This could look like two circles and two lines or a lock symbol.

4. Toggle on to allow notifications.



# 5. Click out of the menu and hit **Save** at the bottom right of your screen.



# Platform Structure



## SEARCH

Search messages

[advanced search](#)

## FOLDERS

[All \(52\)](#)[Action Needed \(18\)](#)[No Action Needed \(34\)](#)[Sent](#)

20

## FLAG TYPE

 All Flagged Only Unflagged Only

## PROGRAMS

 Alumni Relations Annual Giving[ALL](#) | [NONE](#)

SEARCH

Sort by Newest

**Felix Saunders**  
Alumni Relations (2008)

No problem at all. Hope you can attend a game this season. Go Silkies!

Alumni Relations · 9/16/20 | 07:35 PM

Hey Felix, can we count on you to make a donation today on Giving Tuesday?

Alia Degen · 11/18/20 | 03:15 PM

Hi Felix,

Are you interested in attending an upcoming Alumni Social? There will be ice cream! 😊

Jacob Bebar · 8/02/23 | 06:15 PM

Hi Alumni.

Kelsey Seale · 8/31/23 | 04:00 PM

This contact can no longer be sent messages due to the following:

- The contact has opted out

SEARCH

Sort by Newest

**Felix Saunders**  
ALUMNI RELATIONS (2008)

9/16/20

No

**Lawrence Dixon**  
ALUMNI RELATIONS (2011)

9/16/20

no thank you

**Kellie Douglas**  
ALUMNI RELATIONS (2008)

9/16/20

sure thing

**Carrie Watts**  
ALUMNI RELATIONS (2010)

9/16/20

so exciting!

**Shawn Gibbs**  
ALUMNI RELATIONS (2008)

9/16/20

no.

**Julia Larson**  
ALUMNI RELATIONS (2008)

9/16/20

ooh sounds fun

**Doug Cohen**  
ALUMNI RELATIONS (2010)

9/16/20

thanks for the heads up! Not today though

SEARCH

Sort by Newest

**Felix Saunders**  
Alumni Relations (2008)

No problem at all. Hope you can attend a game this season. Go Silkies!

Alumni Relations · 9/16/20 | 07:35 PM

Hey Felix, can we count on you to make a donation today on Giving Tuesday?

Alia Degen · 11/18/20 | 03:15 PM

Hi Felix,

Are you interested in attending an upcoming Alumni Social? There will be ice cream! 😊

Jacob Bebar · 8/02/23 | 06:15 PM

Hi Alumni.

Kelsey Seale · 8/31/23 | 04:00 PM

This contact can no longer be sent messages due to the following:

- The contact has opted out

# One-on-one Messaging

# Texting One-on-one

modern campus message

SEARCH

SEARCH message  advanced search

FOLDERS

- All (111)
- Action Needed (12)
- No Action Needed (99)
- Sent

FLAG TYPE

- All
- Flagged Only
- Unflagged Only

PROGRAMS

ALL | NONE

- Admissions Program
- Advising
- Financial Aid
- Registrar

MESSAGES

Sort by Newest

Glenn Stephens 10/15/21  
REGISTRAR  
blah blah

Amaris Cardenas 2/10/21  
REGISTRAR  
nah I'm good

Keon Davenport 2/10/21  
REGISTRAR  
when does registration open?

Celia Gardner 2/10/21  
REGISTRAR  
Yes, when is my registration slot?

Seamus Ramos 2/10/21  
REGISTRAR  
I'm good thank you for checking...

Rudy Bishop 2/10/21  
REGISTRAR  
I'm at work right now.

Kelly Hopkins 2/10/21  
REGISTRAR  
No, I decided to underload from ...

Inbox Exports New Message

Implementation HE

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modern campus message

MESSAGES

CONTACTS

PROGRAMS

Analytics

Implementation HE

More Actions New Message

Contacts > Contact Details

**Nora Acosta-Martin** (555) 123-1155

Advising Hide conversation

Status

Opted In  Phone Valid  set as opted out

Details

Customer ID: 79

Signalvine ID: 8489c2b3-1948-11eb-92c4-0a5a4769d11d

First Name \* Last Name \*

Nora Acosta-Martin

Phone Number \* Timezone

+1(555) 123-11 US/Eastern

Groups \*

Add all groups

Message History

Have a great summer break! (RB)

Rachel Brown - 5/12/23 | 11:07 AM

Have a wonderful summer break, Nora! (RB)

Rachel Brown - 5/16/23 | 11:12 AM

Have a great summer vacation, Nora! (RB)

Rachel Brown - 5/18/23 | 10:01 AM

Hi Nora, since you have a gpa of 3.9, you're eligible for this internship opportunity! Please let me know if you have any questions. LINK.com (IL)

Isa Lovain - 10/26/23 | 12:56 PM

Enter your message... 0/1600

# One-on-one Messages

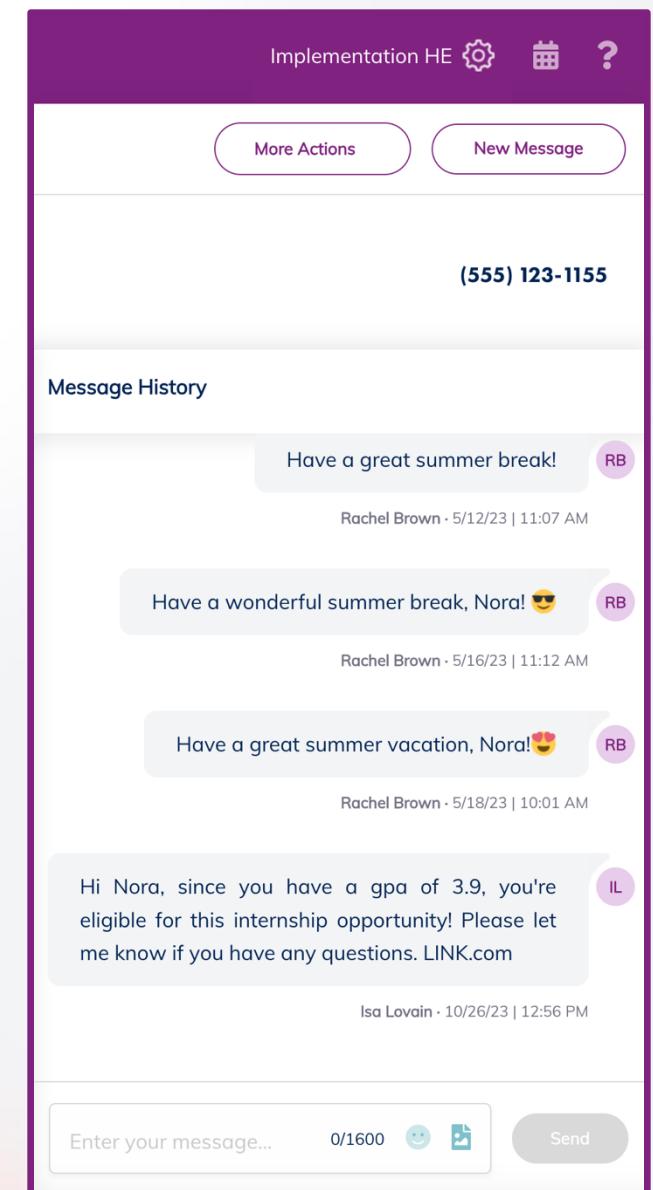
- **Method 1**

- Select contact from the **Messages** inbox
- Text from the bottom right corner

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- **Method 2**

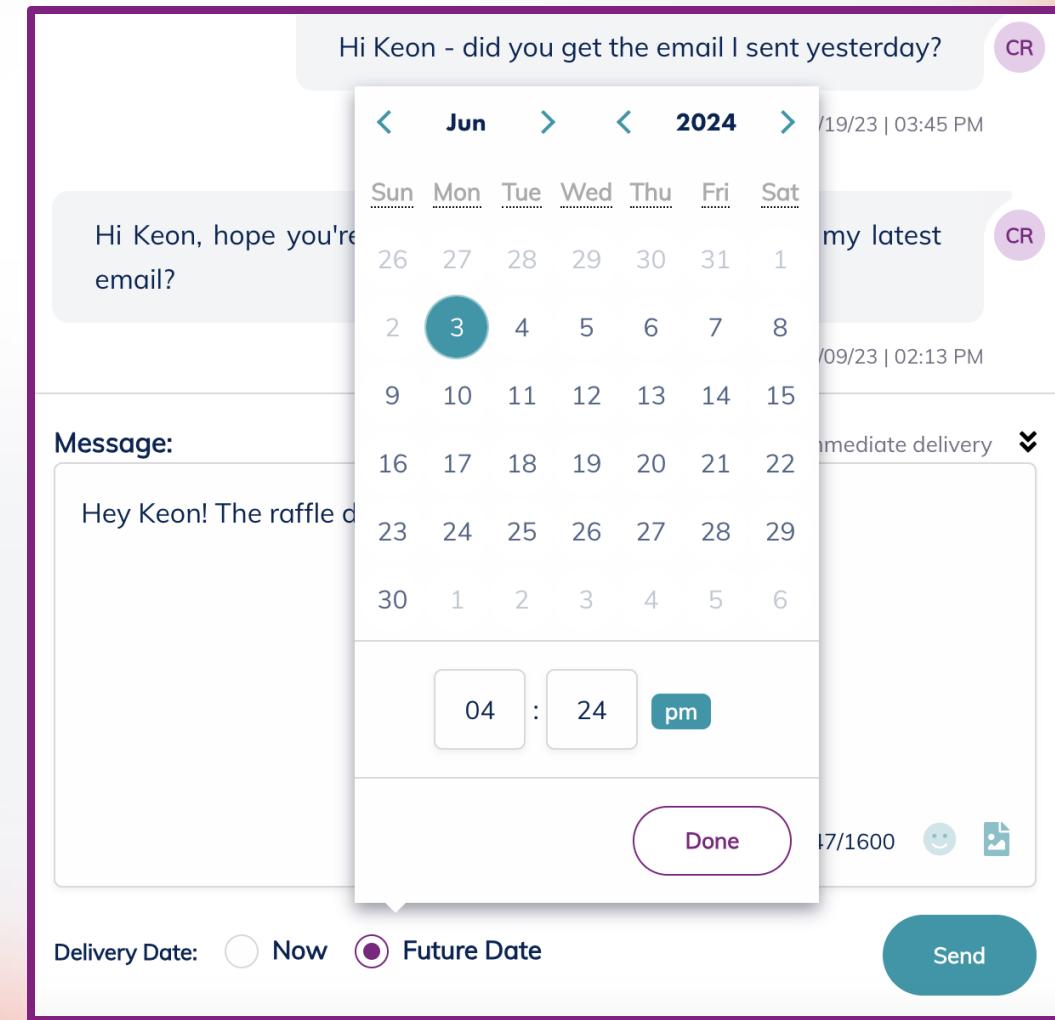
- Select the **Contacts** tab
- Search for your Contact
- Select their name
- Text from the bottom right corner



# Schedule One-on-on Messages

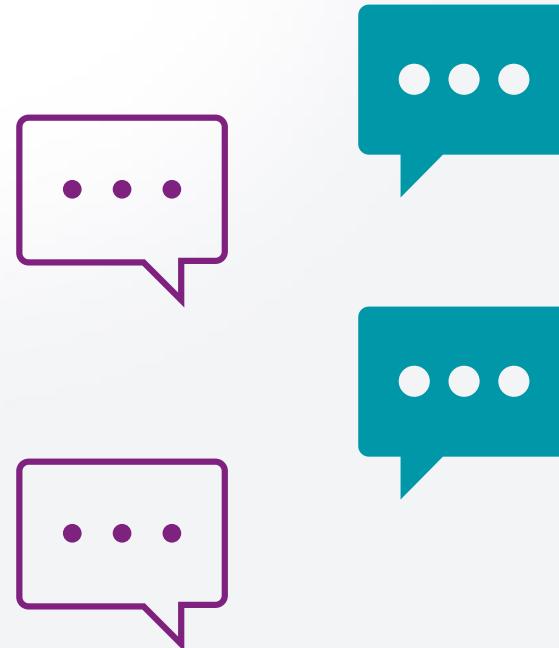
- Write your message
- Select **Future Date**
- Click **Send**
- Check your scheduled message on the new tab that appears in your conversation!

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# When to use One-on-one Messages

- 1. Info relevant to only person
- 2. Info that's sensitive
- 3. Personal question
- 4. Message response

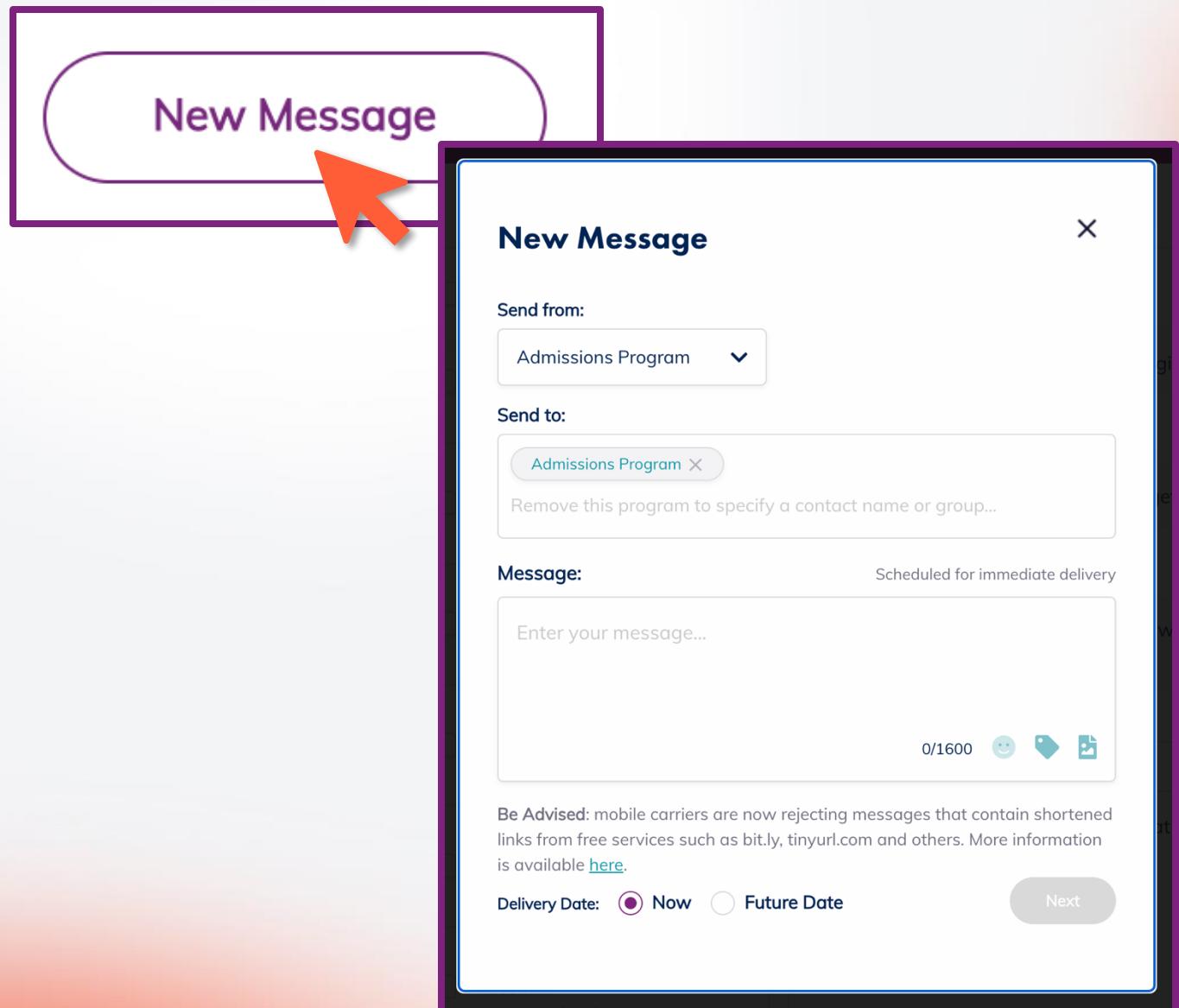


# “New Message” Quick Group

# Quick Bulk

- Select **New Message**
- Select program
- Optional, narrow down by group(s)

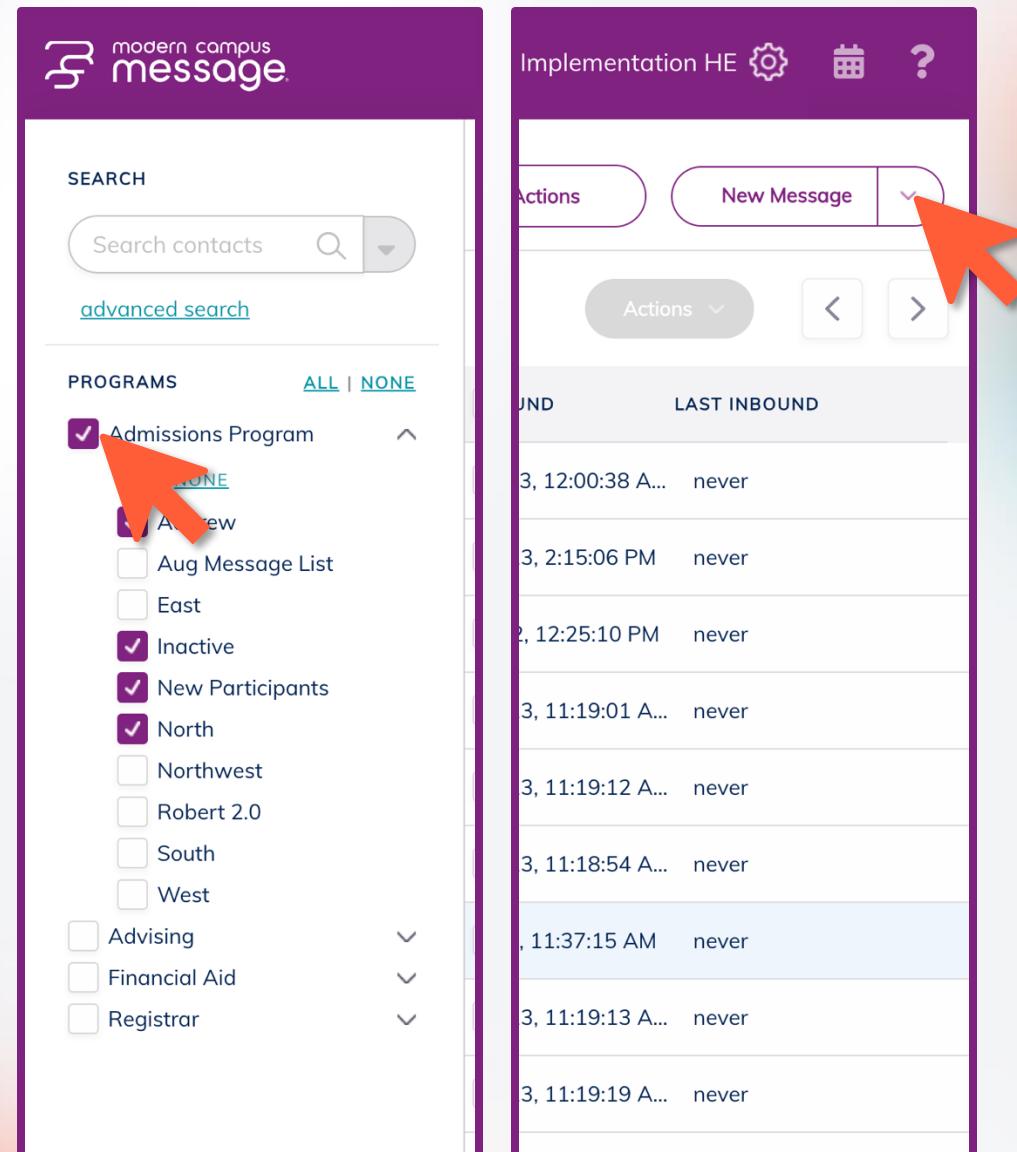
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# Extra Quick Quick Bulk

- Narrow down program and group on the left menu
- Select the **Arrow** next to **New Message**
- Write and send/schedule your message!

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# When to use Quick Bulk

1. One-time announcements
2. Question for a specific audience
3. Reminder about an event
4. Reminder about a form

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## Make use of...

- Program and group segmentation
- Personalization fields (first\_name, location, credential etc.)



# Advanced Search

# Advanced Search

- Hyper-segment your contacts using data
- And/or search functions

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The screenshot shows a search interface with a purple border. At the top, it says "Match if All rules are met". Below that, the first rule is "Accounting major" with options to "rename rule" or "delete rule". It says "If All of the following conditions are met". The first condition is "active" set to "equals" with "True". There is a "X" icon to the right of this condition. Below this is a link "+ add another condition". The second rule is "Admit term fall or summer 2024" with options to "rename rule" or "delete rule". It says "If Any of the following conditions are met". There are two conditions: "admit\_term" set to "equals" with "fall 2024", and "admit\_term" set to "equals" with "summer 2024". Each of these conditions has a "X" icon to its right. Below these is a link "+ add another condition".

# New Scholarship Alert!

- We have a new scholarship opportunity available to both in and out-of-state students!
- The criteria are different depending on where you're from
  - In state – 3.0 and above
  - Out of state – 3.5 and above

## Advanced Search

Match if **Any** rules are met

**In State above 3.0** (rename rule) (delete rule)

If **All** of the following conditions are met

HS GPA

is greater than or equal to

3.0

Clear



State Resident

equals

True

Clear



+ add another condition

**Out of State above 3.8** (rename rule) (delete rule)

If **All** of the following conditions are met

HS GPA

is greater than or equal to

3.8

Clear



State Resident

equals

False

Clear



+ add another condition

+ add another rule

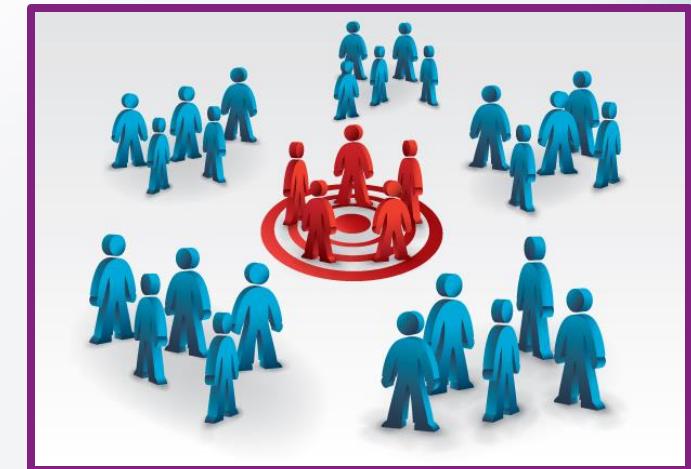
Cancel

Search

# When to use Advanced Search

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1. You want to use data to target contacts
2. You don't want to send to ALL members of a program or group
3. You want to send at a specific time / date
4. Examples
  1. Text all contacts in Philadelphia
  2. Text all Chemistry & Biology majors with a 3.0 or higher

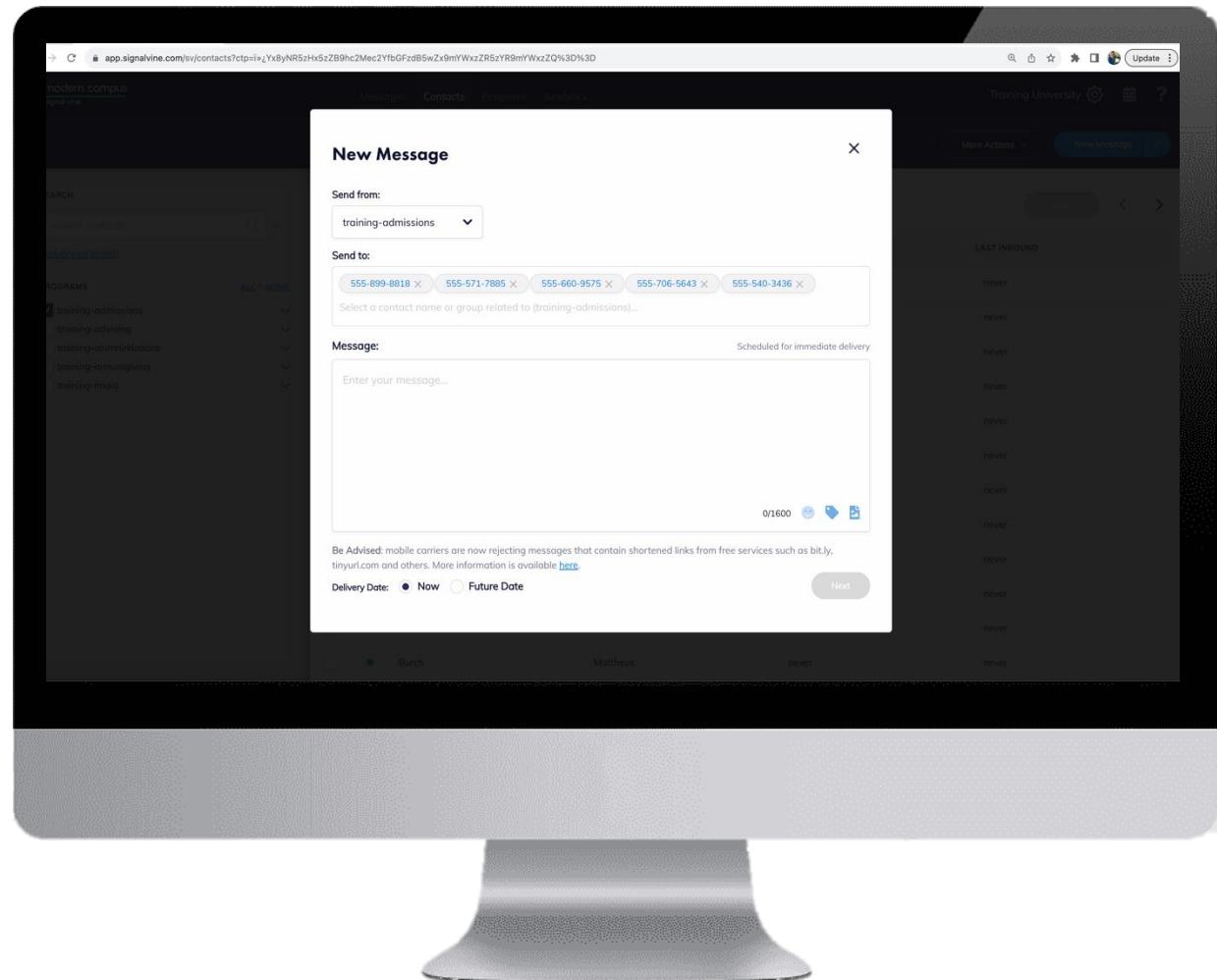


# Bulk Copy+Paste

# Copy and Paste a List

- Copy a comma separated list of phone numbers or ID numbers directly into “Send to:”

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# Comma Separated List

## NOT Comma Separated

Germain	Duplock	555-899-8818
Morten	Crumbie	555-571-7885
Neala	Dabney	555-660-9575
Sterne	Measham	555-706-5643
Erie	Tilbrook	555-540-3436

## Comma Separated

Germain	Duplock	555-899-8818,
Morten	Crumbie	555-571-7885,
Neala	Dabney	555-660-9575,
Sterne	Measham	555-706-5643,
Erie	Tilbrook	555-540-3436,

## NOT Comma Separated

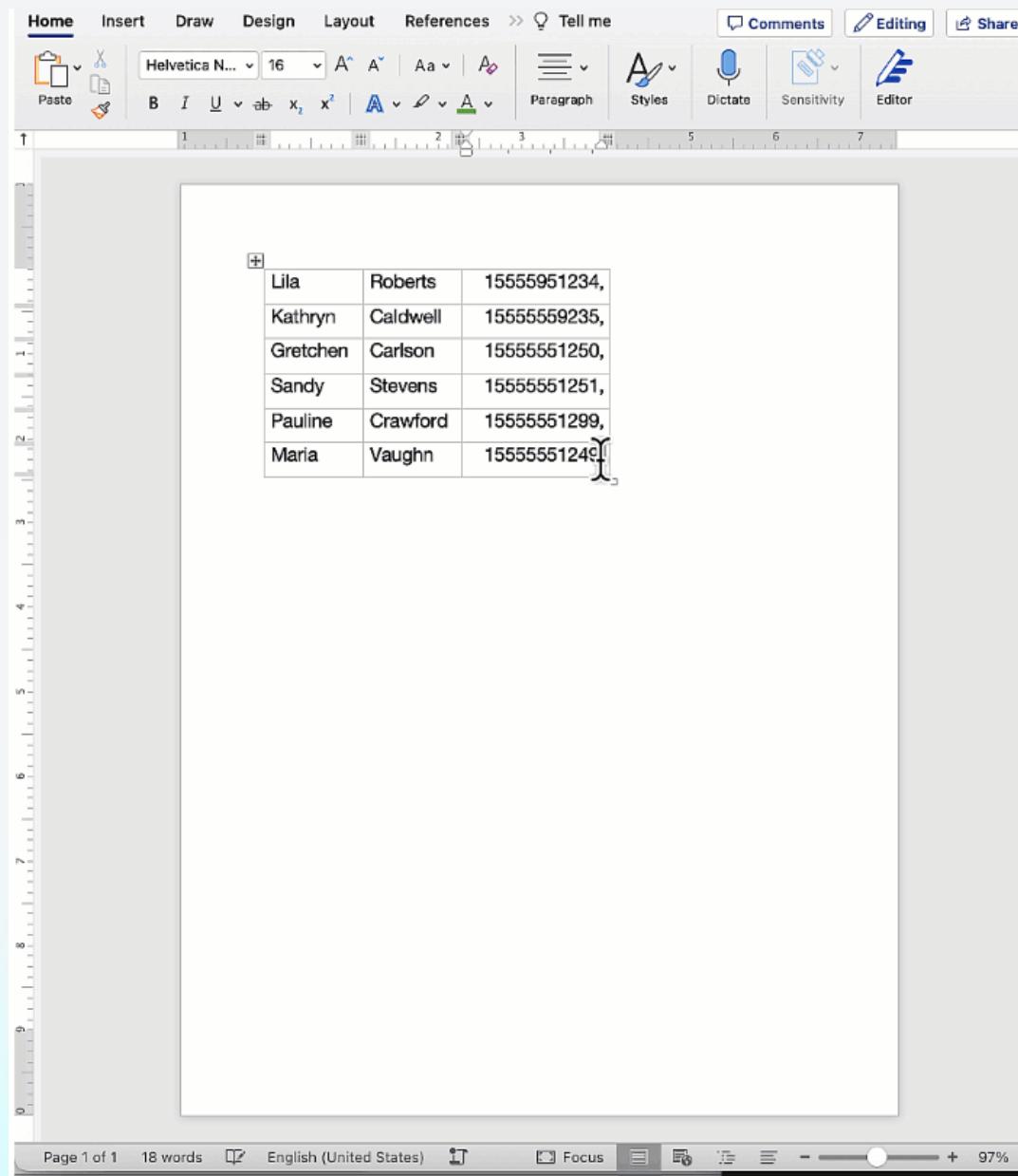
Germain	Duplock	555-899-8818
Morten	Crumbie	555-571-7885
Neala	Dabney	555-660-9575
Sterne	Measham	555-706-5643
Erie	Tilbrook	555-540-3436

## Comma Separated



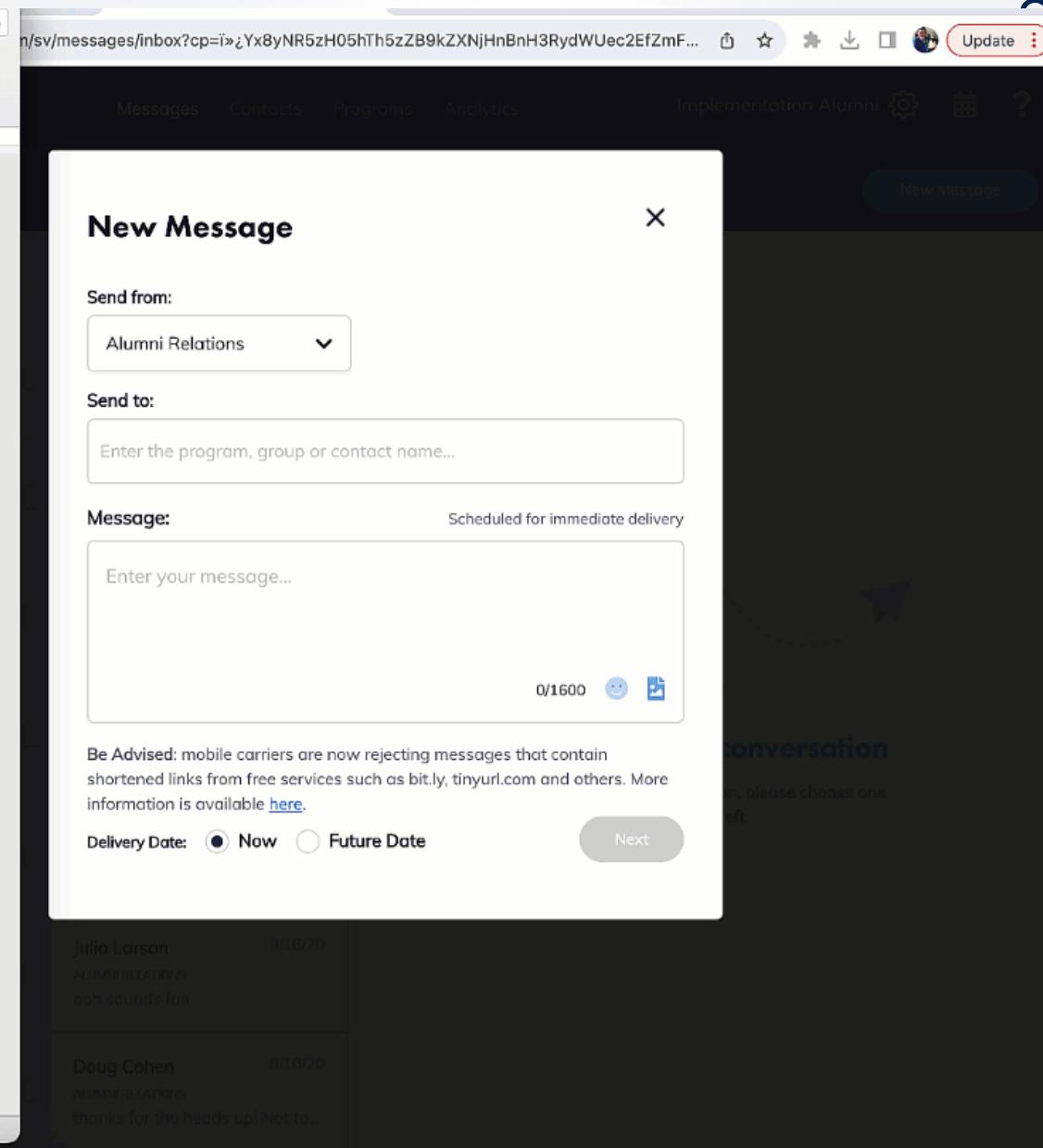
Germain	Duplock	555-899-8818,
Morten	Crumbie	555-571-7885,
Neala	Dabney	555-660-9575,
Sterne	Measham	555-706-5643,
Erie	Tilbrook	555-540-3436,

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A screenshot of a Microsoft Word document. The table contains the following data:

Lila	Roberts	15555951234,
Kathryn	Caldwell	15555559235,
Gretchen	Carlson	15555551250,
Sandy	Stevens	15555551251,
Pauline	Crawford	15555551299,
Maria	Vaughn	15555551249,



**New Message**

Send from: Alumni Relations

Send to: Enter the program, group or contact name...

Message: Scheduled for immediate delivery

Enter your message... 0/1600

Be Advised: mobile carriers are now rejecting messages that contain shortened links from free services such as bit.ly, tinyurl.com and others. More information is available [here](#).

Delivery Date:  Now  Future Date

Next

Julia Larson 9/16/20  
ALUMNI RELATIONS  
oh sounds fun

Doug Cohen 9/16/20  
ALUMNI RELATIONS  
thanks for the heads up! Not to...

# When to use Bulk Copy+Paste

- You have a list of phone numbers or ID numbers
- You don't need to save the group or other data
- Examples
  - Follow up after an event
  - Pulled a report of student leaders

# Poll #2

What type of messages do you plan on sending?  
How are you feeling so far about Message?

# Contacts Tab

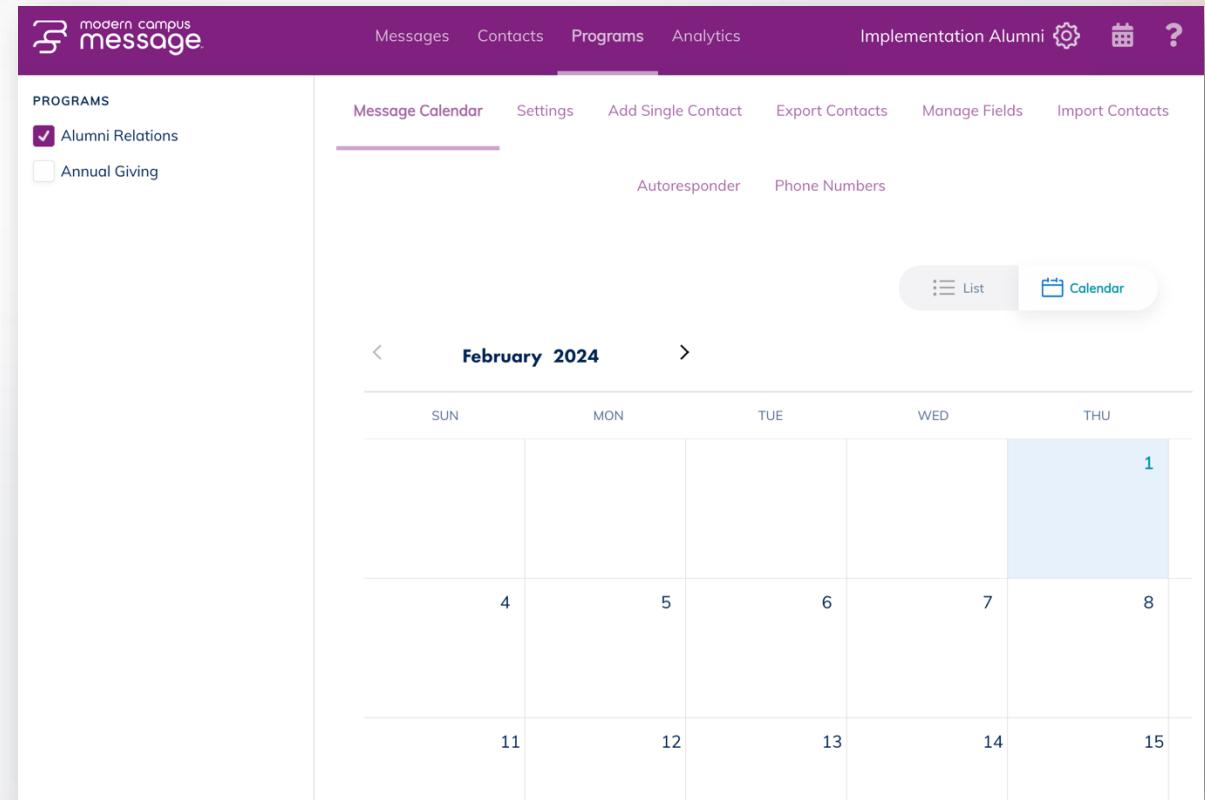
The screenshot shows the modern campus message software interface. The top navigation bar includes tabs for Messages, Contacts (which is the active tab), Programs, and Analytics. To the right of these are links for Implementation, Alumni, a gear icon, a calendar icon, and a help icon. On the left, there's a sidebar with a search bar, an advanced search link, and a programs filter section. The programs filter shows 'ALL | NONE' and has checkboxes for 'Alumni Relations' (unchecked) and 'Annual Giving' (checked). The main content area is titled 'Contacts (100)' and displays a table with columns for Active status, Last Name, First Name, Last Outbound date, and Last Inbound date. The table lists six contacts: Abbott, Arnold, Austin, Ball, Banks, and Barnett.

ACTIVE	LAST NAME	FIRST NAME	LAST OUTBOUND	LAST INBOUND
<input type="checkbox"/>	Abbott	Darin	Oct 11, 2023, 3:16:59 PM	Sep 16, 2020, 3:07:31 PM
<input type="checkbox"/>	Arnold	Alma	Aug 31, 2023, 1:00:59 PM	never
<input type="checkbox"/>	Austin	Ana	Aug 31, 2023, 4:00:30 PM	never
<input type="checkbox"/>	Ball	Jamie	Aug 31, 2023, 1:01:05 PM	never
<input type="checkbox"/>	Banks	Michael	Aug 31, 2023, 1:01:09 PM	never
<input type="checkbox"/>	Barnett	Randolph	Aug 31, 2023, 1:00:47 PM	never

# Programs Tab

# Message Calendar

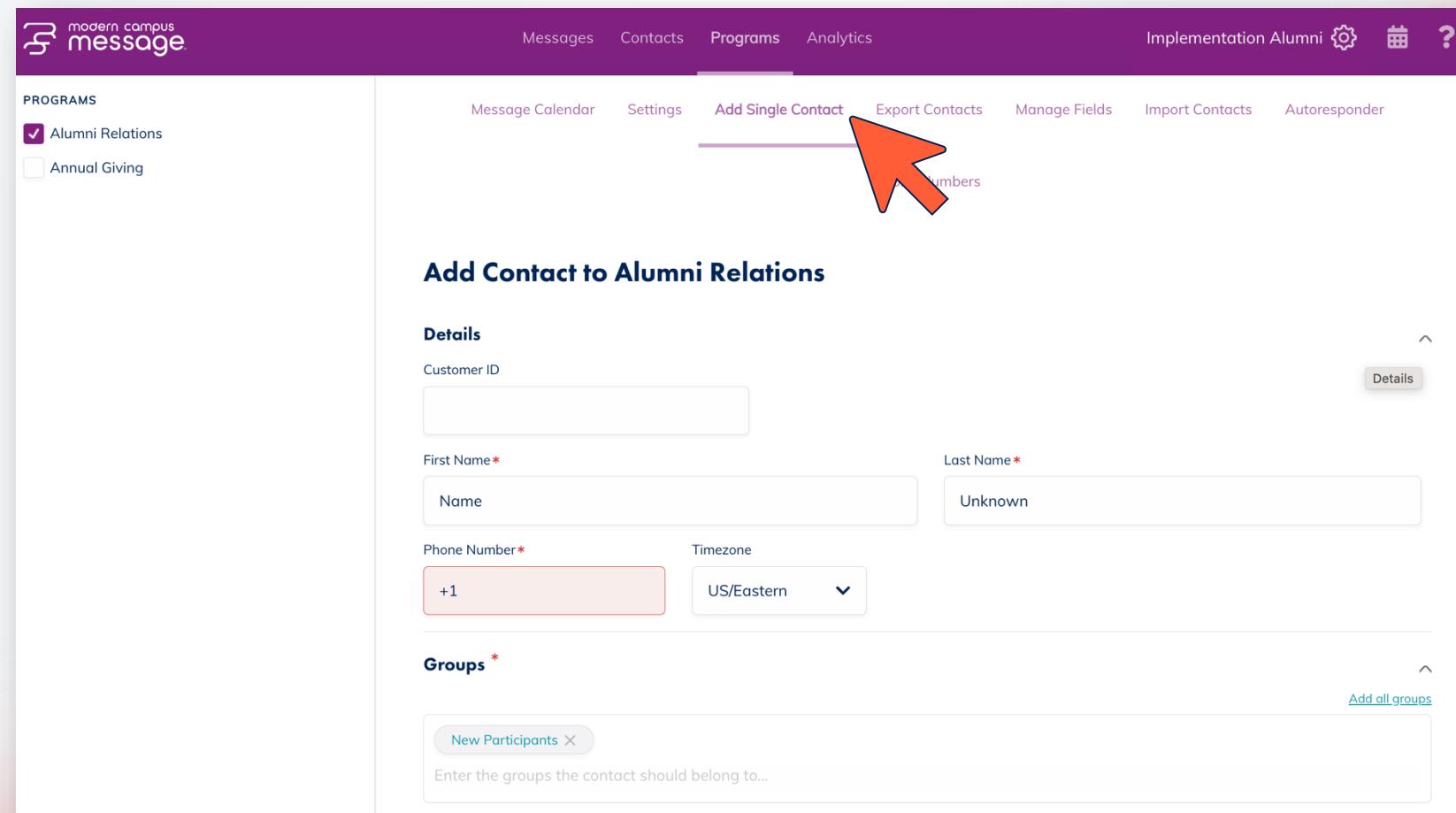
- Shows messages scheduled for 2+ contacts
- Shows scheduled messages for YOUR caseload
- You can edit / delete messages
- DO NOT edit Program Messages (anything you set up with customer support)



# Add a Single Contact

- Required fields
  - Name
  - Phone Number
  - Group(s)

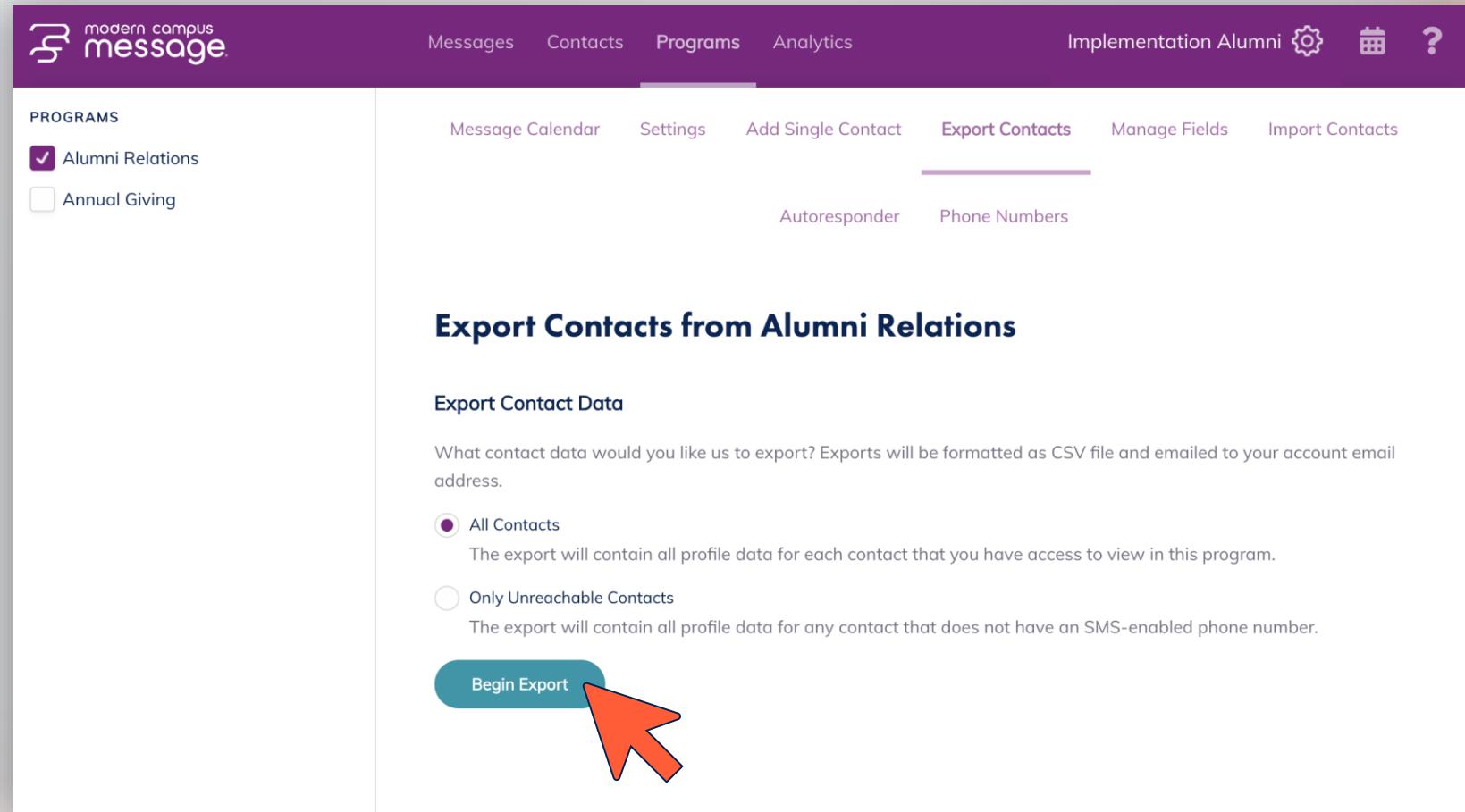
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# Export Contacts

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- Exports a .csv file
- Sent to your email
- Limited to every 2 hours
- Could take a few minutes!



The screenshot shows the modern campus message interface. The top navigation bar includes 'Messages', 'Contacts', 'Programs' (which is the active tab), 'Analytics', and 'Implementation' with sub-links for 'Alumni' (with a gear icon), 'Calendars' (with a calendar icon), and a question mark. The left sidebar shows 'PROGRAMS' with 'Alumni Relations' checked and 'Annual Giving' unchecked. The main content area is titled 'Export Contacts from Alumni Relations' and contains a sub-section 'Export Contact Data' with a note about exporting CSV files to the account email. It offers two options: 'All Contacts' (selected) and 'Only Unreachable Contacts', each with a description and a 'Begin Export' button. A large red cursor arrow points to the 'Begin Export' button for 'All Contacts'.

modern campus message

Messages Contacts Programs Analytics Implementation Alumni ?

PROGRAMS

Alumni Relations  Annual Giving

Message Calendar Settings Add Single Contact Export Contacts Manage Fields Import Contacts

Autoresponder Phone Numbers

**Export Contacts from Alumni Relations**

Export Contact Data

What contact data would you like us to export? Exports will be formatted as CSV file and emailed to your account email address.

All Contacts  
The export will contain all profile data for each contact that you have access to view in this program.

Only Unreachable Contacts  
The export will contain all profile data for any contact that does not have an SMS-enabled phone number.

**Begin Export**

48

**[Modern Campus Message] Your requested export is ready!**

 **Signal Vine <support@signalvine.com>**  
To: kseale+2@moderncampus.com

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Kelsey,

The Modern Campus Message contact export for Alumni Relations you've requested is now ready.

[\[ Download the Report \]](#)

If the link above does not work, please copy and paste this URL into your web browser.

  
<https://app.signalvine.com/data/cec72be2-69c2-43ac-abc6-609c74d6f569/report-5e36a5c5d8c441a389159b314c881315.csv>

Exports remain available to download for 24 hours. This link will expire at Tuesday March 05 at 15:27 UTC.

The Modern Campus Message Team  
[svsupport@moderncampus.com](mailto:svsupport@moderncampus.com)

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Messages Contacts Programs Analytics Implementation Alumni   ?

PROGRAMS

Alumni Relations  Annual Giving

Message Calendar Settings Add Single Contact Export Contacts Manage Fields Import Contacts

Autoresponder Phone Numbers

**Export Contacts from Alumni Relations**

Export Contact Data

What contact data would you like us to export? Exports will be formatted as CSV file and emailed to address.

All Contacts The export will contain all profile data for each contact that you have access to view in this program.

Only Unreachable Contacts The export will contain all profile data for any contact that does not have an SMS-enabled phone number.

**Begin Export**

125%   

View Zoom Add Category Pivot Table

Sheet 1

	D	E	F	G	H	I	J		
1	e	first_name	last_name	group_list	phone	timezone	current_city	prior_donor	maj
2	Lila	Roberts	2015;Boston		15555551234	US/Eastern	Boston	TRUE	Con
3	Kathryn	Caldwell	2017;NYC		15555551235	US/Eastern	Boston	TRUE	Anth
4	Gretchen	Carlson	2016;Philadelphia		15555551250	US/Eastern	Boston	FALSE	Inte
5	Sandy	Stevens	2006;Baltimore		15555551251	US/Eastern	Boston	FALSE	Hist
6	Pauline	Crawford	2016;Philadelphia		15555551299	US/Eastern	Philadelphia	FALSE	Inte
7	Maria	Vaughn	2017;NYC		15555551249	US/Eastern	Boston	FALSE	Anth
8	Willie	Boyd	2015;Boston		15555551269	US/Eastern	Boston	FALSE	Con
9	Winifred	Lloyd	2016;Philadelphia		15555551285	US/Eastern	Philadelphia	FALSE	Inte
10	Yolanda	Curry	2006;Baltimore		15555551328	US/Eastern	Baltimore	FALSE	Hist
11	Darin	Abbott	2006;Baltimore;test;Group A 23	15555551244	US/Eastern	Boston	FALSE	Bus	
12	Tony	Rogers	2006;Baltimore		15555551272	US/Eastern	Baltimore	FALSE	Hist
13	Vincent	Lee	2015;Boston		15555551248	US/Eastern	Boston	FALSE	Con
14	Sylvia	Ford	2006;Baltimore		15555551265	US/Eastern	Baltimore	TRUE	Hist
15	Israel	Perez	2006;Baltimore		15555551314	US/Eastern	Baltimore	FALSE	Hist

49

[Modern Campus Message] Your requested export is ready!

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If the link above does not work, please copy and paste this URL in your web browser.

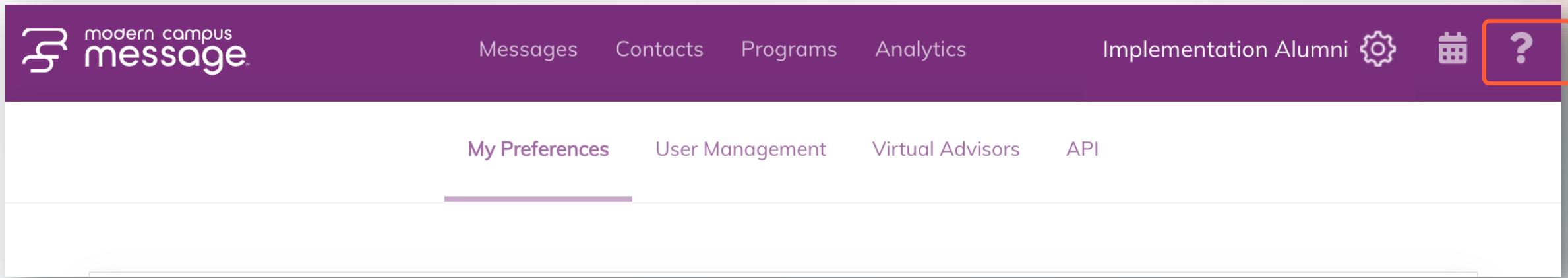
<https://app.signalvine.com/data/cec72be2-69c2-43ac-abc6-609c74d6f569/report-5e36a5c5d8c441a389159b314c881315.csv>

Exports remain available to download for 24 hours. This link will expire at Tuesday March 15, 2016 15:27 UTC.

The Modern Campus Message Team  
[svsupport@moderncampus.com](mailto:svsupport@moderncampus.com)

# Knowledge Base and Community Forum

# Knowledge Base



The screenshot shows a purple header bar with the modern campus message logo on the left. To the right of the logo are five navigation links: 'Messages', 'Contacts', 'Programs', 'Analytics', and 'Implementation Alumni'. Following these are three icons: a gear, a calendar, and a question mark, with the question mark icon highlighted by a red box. Below the header, a white content area contains four tabs: 'My Preferences' (which is underlined in purple), 'User Management', 'Virtual Advisors', and 'API'.

# Submit a Help Ticket!

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**How can we help?**

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 **PRODUCT IDEAS**

 **COMMUNITY FORUMS**

**Resource Center**

**SUBMIT A REQUEST** **SIGN IN**

# What will you put into practice after this webinar?

Answer in the poll!

# Q&A

Please put your questions in the Q&A box.  
I'll get to as many as possible and follow up via  
email if more research is needed!

# Thank You

See you next month!