SIGNAL VINE MESSAGE TYPES

SignalVine

ONE-TO-ONE

WHEN TO SEND:

- Messaging students one-on-one
- Responding to participants' questions
- Following up after a meeting or request

WHO CAN SEND:
Admins & counselors can send or schedule from the participant's profile

QUICK MESSAGE

WHEN TO SEND:

- Messaging multiple participants, groups or a whole program
- Generating messages based off of advanced search results

WHO CAN SEND:
Admins & counselors can send or schedule from any tab on Signal Vine

PROGRAMMED

WHEN TO SEND:

- Attaching MMS (images, gifs, infographics, etc.)
- Setting up automated response chains
- Saving student responses to their profile

WHO CAN SEND:
Admins can schedule by filling out a message template & sending to the CSM